



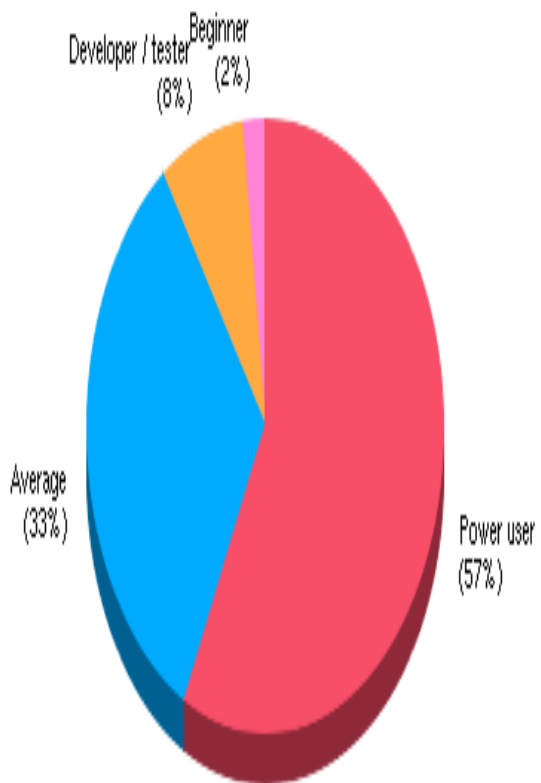
www.SurveyGizmo.com

Report: Report (rounded %) with partial responses

Survey: Survey on Thunderbird 2

Compiled: 11/18/2007

1. Please choose the level of expertise you are at for Thunderbird.



STATISTICS

Choices Selected:	997
Total Responses:	997
Average:	0.00

SUMMARY

VALUE	COUNT	PERCENT %
Power user	573	57%
Average	327	33%
Developer / tester	76	8%
Beginner	21	2%

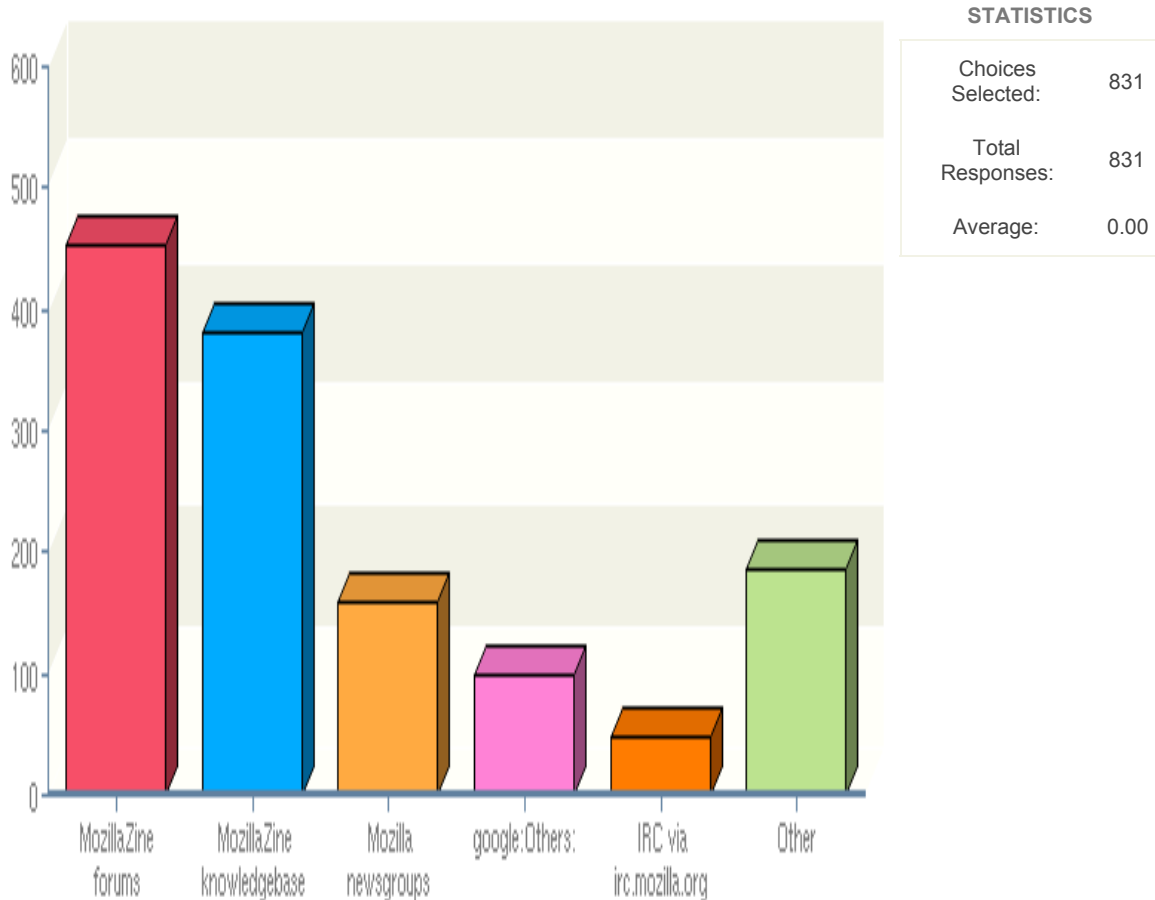
[Report from www.SurveyGizmo.com](http://www.SurveyGizmo.com)

2. How satisfied are you with the current state of Thunderbird? (If unsure, just select "Neutral")

ITEM	Extremely dissatisfied	Quite dissatisfied	Neutral	Quite satisfied	Extremely satisfied	Total
Level of functionality	1% 6	10% 84	23% 194	58% 490	8% 64	838
Adherence to open standards	0% 3	1% 8	15% 122	51% 431	33% 274	838
User interface	2% 15	10% 81	21% 177	58% 487	9% 78	838
General state of Tbird	1% 7	11% 96	22% 187	58% 484	8% 64	838
Stability	0% 4	5% 46	12% 98	51% 431	31% 259	838
	35	315	778	2,323	739	

Total Responses: 838

3. Currently, where do you go to obtain Thunderbird support? Please tick those that apply.



SUMMARY

VALUE	COUNT	PERCENT %
MozillaZine forums	453	55%
MozillaZine knowledgebase	382	46%
Mozilla newsgroups	159	19%
google:Others:	99	12%
IRC via irc.mozilla.org	47	6%
google search:Others:	15	2%
Mozilla feedback form (Hendrix)	14	2%
none:Others:	12	1%

bugzilla:Others:	6	1%
Never needed support:Others:	4	0%
nowhere:Others:	3	0%
n/a:Others:	3	0%
thunderbird-mail.de:Others:	3	0%
geckozone.org:Others:	2	0%
I don't:Others:	2	0%
internet:Others:	2	0%
No support needed:Others:	2	0%
http://www.thunderbird-mail.de/wiki/Hauptseite :Others:	2	0%
Google :):Others:	2	0%
mxr:Others:	1	0%
mozilla.com:Others:	1	0%
http://forum.mozilla-russia.org/index.php :Others:	1	0%
my husband:Others:	1	0%
do not use support, google for any problems:Others:	1	0%
bug reports:Others:	1	0%
The Google:Others:	1	0%
Google searches, source code:Others:	1	0%
google searches and blogs:Others:	1	0%
goolge it:Others:	1	0%
Search Engines:Others:	1	0%
Nightly version through FTP:Others:	1	0%
my friends:Others:	1	0%

Didn't need support so far:Others:	1	0%
geckozone.org/forum/:Others:	1	0%
google search if needed:Others:	1	0%
search with google:Others:	1	0%
www.mozillaitalia.it:Others:	1	0%
I don't.:Others:	1	0%
thunderbird-mail.de -> forums:Others:	1	0%
not really needed any thunderbird support!:Others:	1	0%
general web search:Others:	1	0%
integrated help:Others:	1	0%
Generally don't require support:Others:	1	0%
Rumbling edge:Others:	1	0%
never tried:Others:	1	0%
http://www.geckozone.org/forum/:Others:	1	0%
bugs.mozilla.org:Others:	1	0%
any of the above and more via google:Others:	1	0%
don't typically need it:Others:	1	0%
google the problem:Others:	1	0%
Whatever google finds:Others:	1	0%
Google search, typically to a blog:Others:	1	0%
http://www.thunderbird-mail.de/forum/index.php:Others:	1	0%
General Google search:Others:	1	0%
MozBrowser.nl:Others:	1	0%
Friends, colleagues:Others:	1	0%

forums geckozone.org:Others:	1	0%
http://www.geckozone.org/forum/index.php:Others:	1	0%
other forums and google:Others:	1	0%
don't need support:Others:	1	0%
Mozilla.sk:Others:	1	0%
thunderbird-mail.de, google.de:Others:	1	0%
none, but this not very well thought out form requires me to check one box:Others:	1	0%
http://www.geckozone.org/:Others:	1	0%
no support needed so far:Others:	1	0%
other IRC channels or google:Others:	1	0%
friend :):Others:	1	0%
mozillapl.org/forum/:Others:	1	0%
google is your friend:Others:	1	0%
Wherever google search takes me!:Others:	1	0%
help in application:Others:	1	0%
Myself:Others:	1	0%
google.com:Others:	1	0%
Thankfully haven't needed any as of yet. Any problems I've had have been either self-solved, or solved using a quick Google.:Others:	1	0%
web search engine:Others:	1	0%
bugzilla, lxr:Others:	1	0%
seb search:Others:	1	0%
google :-):Others:	1	0%
friends, source code:Others:	1	0%
Mozilla.org:Others:	1	0%
	1	0%

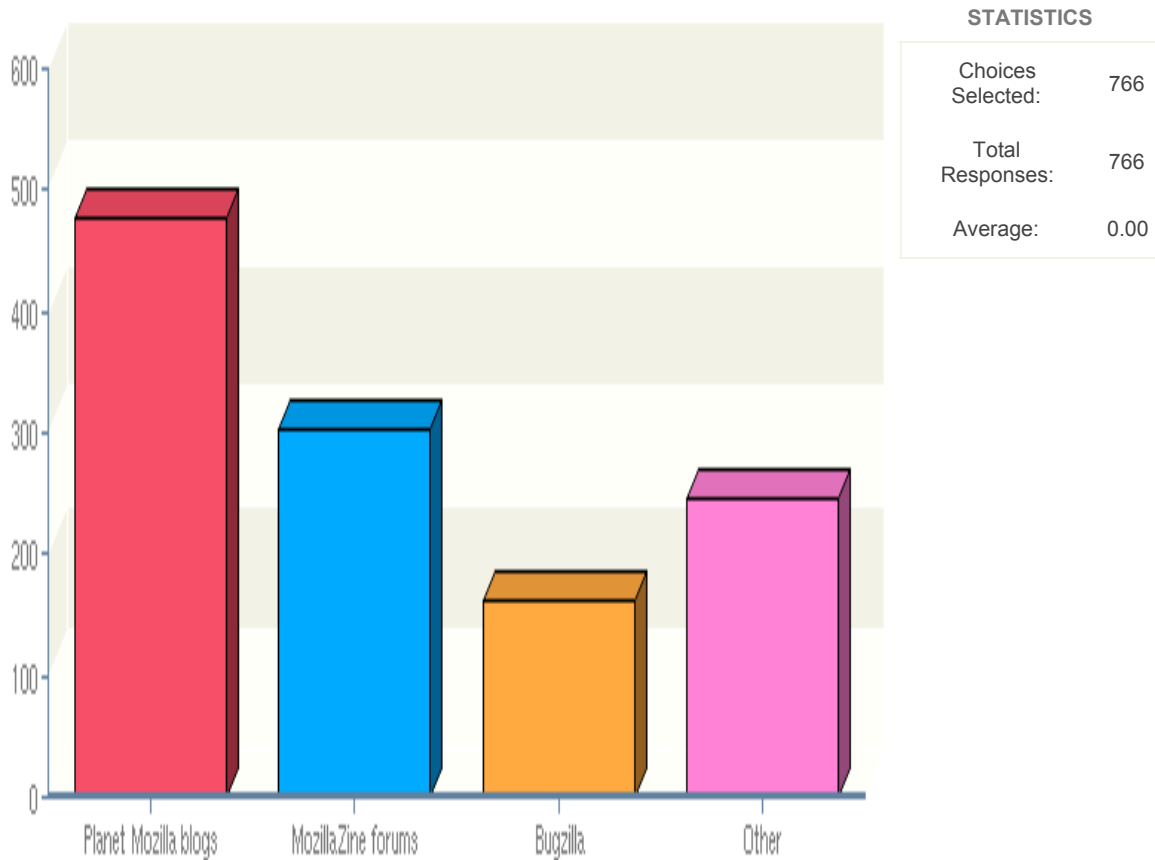
google/bugzilla:Others:	1	0%
google, ubuntu forums:Others:	1	0%
Google groups:Others:	1	0%
don't:Others:	1	0%
it mostly just works...:Others:	1	0%
never so far:Others:	1	0%
http://www.mozbrowser.nl/forum/viewforum.php?f=2:Others:	1	0%
type my problem into search engine:Others:	1	0%
Google searches:Others:	1	0%
no need of support:Others:	1	0%
forum.czilla.cz:Others:	1	0%
I've never needed support:Others:	1	0%
anywhere google leads me to:Others:	1	0%
search engines Google/Yahoo whatever comes up:Others:	1	0%
general internet search:Others:	1	0%
search on google:Others:	1	0%
http://mozillapl.org/forum:Others:	1	0%
Never needed it.:Others:	1	0%
I don't really need support...:Others:	1	0%
Very rarely need support:Others:	1	0%
Web search engines:Others:	1	0%
Forum and Wiki at thunderbird-mail.de:Others:	1	0%
None, never needed support:Others:	1	0%
Google, mxr (the source):Others:	1	0%
Google what I need (but I'm mostly the one giving support):Others:	1	0%

Search Google:Others:	1	0%
local community:Others:	1	0%
gekozone.org forums:Others:	1	0%
i give support to other users:Others:	1	0%
not neededso far, I would however probably use newsgroups:Others:	1	0%
Google; Debian:Others:	1	0%
I just google:Others:	1	0%
Gentoo Linux Forums (forums.gentoo.org):Others:	1	0%
I've never needed Thunderbird support:Others:	1	0%
Never needed Thunderbird support; the app is simple enough:Others:	1	0%
I haven't gone to any:Others:	1	0%
various rss feeds (lifehackers, etc.):Others:	1	0%
I don't get support, I have no problem:Others:	1	0%
search engine:Others:	1	0%
general internet searching:Others:	1	0%
general software forums:Others:	1	0%
http://forum.mozilla-russia.org/:Others:	1	0%
Have never required support.:Others:	1	0%
Friends:Others:	1	0%
searching web (google):Others:	1	0%
www.thunderbird-mail.de:Others:	1	0%
http://google.com/:Others:	1	0%
http://www.thunderbird-mail.de/forum/:Others:	1	0%
I don't ask questions, I file bugs:Others:	1	0%

other foruma:Others:	1	0%
Google it:Others:	1	0%
first time tried google and got way too many confusing "forums". Don't have time to read through stuff I cannot understand!:Others:	1	0%
I don't need support!:Others:	1	0%

Report from www.SurveyGizmo.com

4. How do you usually keep track of the development of Thunderbird? (Optional)
 Please tick those that apply.



SUMMARY

VALUE	COUNT	PERCENT %
Planet Mozilla blogs	476	62%
MozillaZine forums	303	40%
Bugzilla	161	21%
IRC via irc.mozilla.org	27	4%
Rumbling Edge:Others (besides forums / news sites)	20	3%
Slashdot:Other news sites (e.g. Slashdot etc.)	18	2%
The Rumbling Edge:Others (besides forums / news sites)	17	2%

Rumbling Edge:Other news sites (e.g. Slashdot etc.)	1 /	2%
The Rumbling Edge:Other news sites (e.g. Slashdot etc.)	12	2%
heise.de:Other news sites (e.g. Slashdot etc.)	6	1%
Rumbling Edge:Other forums	6	1%
http://weblogs.mozillazine.org/rumblingsedge/:Others (besides forums / news sites)	4	1%
The Rumbling Edge:Other forums	3	0%
bonsai:Others (besides forums / news sites)	3	0%
thunderbird-mail.de:Other forums	2	0%
Mozilla Links:Other news sites (e.g. Slashdot etc.)	2	0%
slashdot, digg:Other news sites (e.g. Slashdot etc.)	2	0%
Ars Technica:Other news sites (e.g. Slashdot etc.)	2	0%
Slashdot, Neowin, Betanews:Other news sites (e.g. Slashdot etc.)	1	0%
Some blogs:Other news sites (e.g. Slashdot etc.)	1	0%
rumblingsedge:Others (besides forums / news sites)	1	0%
http://www.squarefree.com/burningedge/:Other news sites (e.g. Slashdot etc.)	1	0%
ubuntu:Other forums	1	0%
MondoZilla:Other news sites (e.g. Slashdot etc.)	1	0%
bonsai rss feed:Others (besides forums / news sites)	1	0%
l10n:Others (besides forums / news sites)	1	0%
pro-linux.de:Other news sites (e.g. Slashdot etc.)	1	0%
/. and arstechnica:Other news sites (e.g. Slashdot etc.)	1	0%
The Rubmling Edge website:Others (besides forums / news sites)	1	0%
http://weblogs.mozillazine.org/rumblingsedge/a:Others (besides forums / news sites)	1	0%
Rumbling Edge, other Blogs:Others (besides forums / news sites)	1	0%
MozBrowser.nl:Other news sites (e.g. Slashdot etc.)	1	0%

http://gemal.dk/mozilla/blogupdates.html :Others (besides forums / news sites)	1	0%
slashdot, ars technica :Other news sites (e.g. Slashdot etc.)	1	0%
freshmeat, slashdot :Other news sites (e.g. Slashdot etc.)	1	0%
RSS feed from The Rumbling Edge:Other news sites (e.g. Slashdot etc.)	1	0%
Rumbling Edge, newsgroups:Other news sites (e.g. Slashdot etc.)	1	0%
geckozone.org/forum/ :Other forums	1	0%
Mozilla Related Blogs aka Blogupdates:Others (besides forums / news sites)	1	0%
mozillazine's blogs :Others (besides forums / news sites)	1	0%
Slashdot,Digg:Other news sites (e.g. Slashdot etc.)	1	0%
Rumbling edge via rss:Other news sites (e.g. Slashdot etc.)	1	0%
Debian changelogs and mailing lists:Other news sites (e.g. Slashdot etc.)	1	0%
Fastmail.fm users' forum:Other forums	1	0%
mozillaZine feedhouse :Other news sites (e.g. Slashdot etc.)	1	0%
mozilla wiki :Other news sites (e.g. Slashdot etc.)	1	0%
www.blognone.com :Other news sites (e.g. Slashdot etc.)	1	0%
http://weblogs.mozillazine.org/rumblingsedge :Others (besides forums / news sites)	1	0%
in ubuntu via synaptic's update:Others (besides forums / news sites)	1	0%
news.mozilla.org :Other forums	1	0%
mozillaZine feedhouse :Others (besides forums / news sites)	1	0%
mozilla wiki :Other forums	1	0%
my husband tells me about it:Others (besides forums / news sites)	1	0%
Friends:Others (besides forums / news sites)	1	0%
tweakers.net :Other news sites (e.g. Slashdot etc.)	1	0%
Slashdot, heise.de:Other news sites (e.g. Slashdot etc.)	1	0%

Digg.com; Mozilla Wiki:Other forums	1	0%
occasionally slashdot:Other news sites (e.g. Slashdot etc.)	1	0%
http://www.mozbrowser.nl/forum/viewforum.php?f=2http://www.mozbrowser.nl/forum/viewforum.php?f=2:Other forums	1	0%
mozillazine:Other news sites (e.g. Slashdot etc.)	1	0%
slashdot, mozillazine (ie not forums):Other news sites (e.g. Slashdot etc.)	1	0%
Slashdot, Digg, The Rumbling Edge:Other news sites (e.g. Slashdot etc.)	1	0%
/.:Other news sites (e.g. Slashdot etc.)	1	0%
gathering.tweakers.net:Other forums	1	0%
tre:Other news sites (e.g. Slashdot etc.)	1	0%
RSS Feeds:Others (besides forums / news sites)	1	0%
this blog and automatic updates.:Others (besides forums / news sites)	1	0%
Slashdot, News.com:Other news sites (e.g. Slashdot etc.)	1	0%
feeds, feedhouse:Others (besides forums / news sites)	1	0%
reddit:Other news sites (e.g. Slashdot etc.)	1	0%
mozilla.dev.apps.thunderbird:Other forums	1	0%
The Rumbling Edge RSS:Other news sites (e.g. Slashdot etc.)	1	0%
Slashdot, Burning Edge:Other news sites (e.g. Slashdot etc.)	1	0%
feedhouse.mozillazine.org:Others (besides forums / news sites)	1	0%
I wait for the update notification:Others (besides forums / news sites)	1	0%
www.osnews.com; arstechnica:Others (besides forums / news sites)	1	0%
several:Other news sites (e.g. Slashdot etc.)	1	0%
wiki.mozilla.org:Others (besides forums / news sites)	1	0%
http://wiki.mozilla.org:Others (besides forums / news sites)	1	0%
Thunderbird's auto-update:Others (besides forums / news sites)	1	0%

RSS News Mozilla Italia:Others (besides forums / news sites)	1	0%
rare emails & IM chats with David B:Others (besides forums / news sites)	1	0%
Mozilla newsgroups:Others (besides forums / news sites)	1	0%
several:Others (besides forums / news sites)	1	0%
lifehacker, techmeme:Other news sites (e.g. Slashdot etc.)	1	0%
Slashdot, LinuxFR.org:Other news sites (e.g. Slashdot etc.)	1	0%
RSS: Rumbling Edge:Others (besides forums / news sites)	1	0%
gk0000:Others (besides forums / news sites)	1	0%
http://www.heise.de/, rumbling edge:Other news sites (e.g. Slashdot etc.)	1	0%
http://www.geckozone.org/forum/index.php:Other forums	1	0%
my friends:Others (besides forums / news sites)	1	0%
reddit, digg:Other news sites (e.g. Slashdot etc.)	1	0%
thunderbird-amil.de:Other forums	1	0%
planet.mozillazine.org:Other news sites (e.g. Slashdot etc.)	1	0%
Asa's blog:Others (besides forums / news sites)	1	0%
various; find via web search:Other news sites (e.g. Slashdot etc.)	1	0%
friend tells me:Others (besides forums / news sites)	1	0%
betanews:Other news sites (e.g. Slashdot etc.)	1	0%
mozilla.org announcements:Others (besides forums / news sites)	1	0%
Rumbling Edge rss:Other forums	1	0%
Slashdot, OSNews:Other news sites (e.g. Slashdot etc.)	1	0%
computer-tech friends:Others (besides forums / news sites)	1	0%
tweakers.net software tracker:Others (besides forums / news sites)	1	0%
slashdot, blogs:Other news sites (e.g. Slashdot etc.)	1	0%

http://weblogs.mozillazine.org/rumblingsedge/atom.xml :Other news sites (e.g. Slashdot etc.)	1	0%
Heise.de Golem.de :Other news sites (e.g. Slashdot etc.)	1	0%
Rumbling Edge rss :Others (besides forums / news sites)	1	0%
mozillazine, rumbling edge :Other forums	1	0%
mozilla.support.thunderbird on google groups :Other forums	1	0%
Rumbling Edge blog :Other forums	1	0%
MajorGeeks :Others (besides forums / news sites)	1	0%
tomshardware :Other news sites (e.g. Slashdot etc.)	1	0%
click "check for updates" :Others (besides forums / news sites)	1	0%
www.heise.de, www.golem.de :Other news sites (e.g. Slashdot etc.)	1	0%
digg :Other news sites (e.g. Slashdot etc.)	1	0%
dev-apps-thunderbird mailing list :Others (besides forums / news sites)	1	0%
Ars Technica, OSnews :Other news sites (e.g. Slashdot etc.)	1	0%
slashdot;newsforge, Rumbling Edge :Other news sites (e.g. Slashdot etc.)	1	0%
http://weblogs.mozillazine.org/rumblingsedge/ :Other news sites (e.g. Slashdot etc.)	1	0%
blogs: http://weblogs.mozillazine.org/rumblingsedge/ , http://ascher.ca/blog/category/mozilla/ :Others (besides forums / news sites)	1	0%
http://feeds.feedburner.com/~r/rumblingsedge/~3/176580364/survey_on_thunderbird_2.html :Others (besides forums / news sites)	1	0%
mozilla.org :Others (besides forums / news sites)	1	0%
friend & site change monitors :Others (besides forums / news sites)	1	0%
mozillapl.org/forum/ :Other forums	1	0%

Report from www.SurveyGizmo.com

5. Rank the following suggested improvements to functionalities that already exist in Thunderbird.

SUMMARY

VALUE	1	2	3	4	5	6	7	8	AVERAGE RANK
Others	124	55	38	49	55	51	72	266	5.3
More localizations	11	16	26	57	84	149	202	165	6.2
Improved spam filtering	171	167	145	73	59	44	24	27	3.1
Improved global search (across all types of accounts)	210	157	127	76	61	36	27	16	2.9
Do not preview spam	71	123	116	104	119	68	69	40	4.1
Icon refresh throughout the default UI	46	58	85	128	109	124	94	66	4.8
Other default webmail settings, besides Gmail	36	70	95	100	125	117	111	56	4.8
More useful homepage	41	64	78	123	98	121	111	74	4.9

Total Responses: 710

6. Suggested enhancements to Thunderbird, in the form of an extension or otherwise. (Some may already have been implemented as extensions) (Note: Mac OS X Address Book integration and support for tabbed messages have already made it to Thunderbird trunk.)

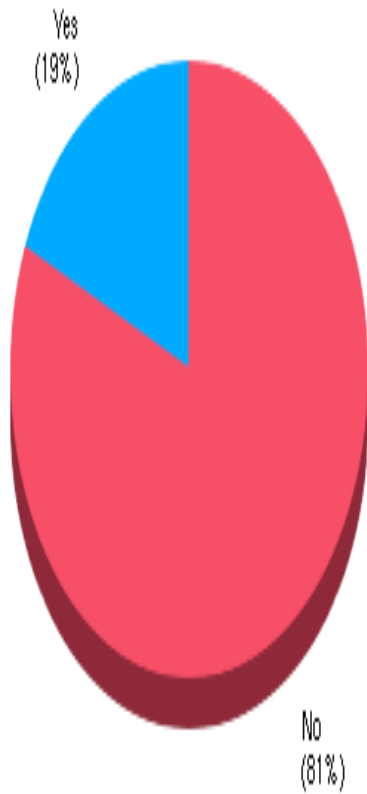
SUMMARY

VALUE	1	2	3	4	5	6	7	8	9	10	11	12	13	14	AVERAGE RANK
Default calendaring support	171	121	92	81	44	40	35	19	16	23	17	18	21	5	4.3
Others	46	12	27	28	28	40	38	36	43	40	54	53	64	194	9.6
Video conferencing	5	4	9	16	25	42	46	69	61	77	94	96	90	69	10.0
Voice over Internet Protocol (VOIP)	9	15	21	29	36	37	52	57	75	60	95	77	84	56	9.3
64-bit support	25	29	30	29	46	55	38	48	70	64	66	67	68	68	8.7
Offline applications (e.g. integration with Facebook)	5	13	26	21	38	43	63	62	58	86	60	61	91	76	9.4
Groupware server integration (e.g. Kolab)	39	33	40	40	41	51	60	58	64	59	52	60	56	50	8.1
Minimize-to-tray	70	64	45	56	57	43	47	41	39	52	44	39	57	49	7.1
Instant messaging	24	24	27	42	39	43	51	66	75	60	72	83	55	42	8.6
Data synchronization with PDAs / mobile phones / other stuff	104	127	68	61	48	72	42	44	27	35	17	28	15	15	5.2
Find-as-you-type	50	72	82	73	77	65	64	50	43	26	38	26	20	17	6.0
Search bar improvements (e.g. Search suggestions, advanced operators etc.)	61	78	79	92	74	49	49	63	35	35	29	22	20	17	5.8

Improved migration of data (e.g. export all emails / selected newsgroup messages based on search criteria using 7z compression etc.)	48	66	78	69	55	70	53	39	53	40	38	28	34	32	6.5
Collapse quotes in email / newsgroup messages	46	45	79	66	95	53	65	51	44	46	27	45	28	13	6.4

Total Responses: 703

7. Do you use the Mac version?



STATISTICS

Choices Selected:	717
Total Responses:	717
Average:	0.00

SUMMARY

VALUE	COUNT	PERCENT %
No	584	81%
Yes	133	19%

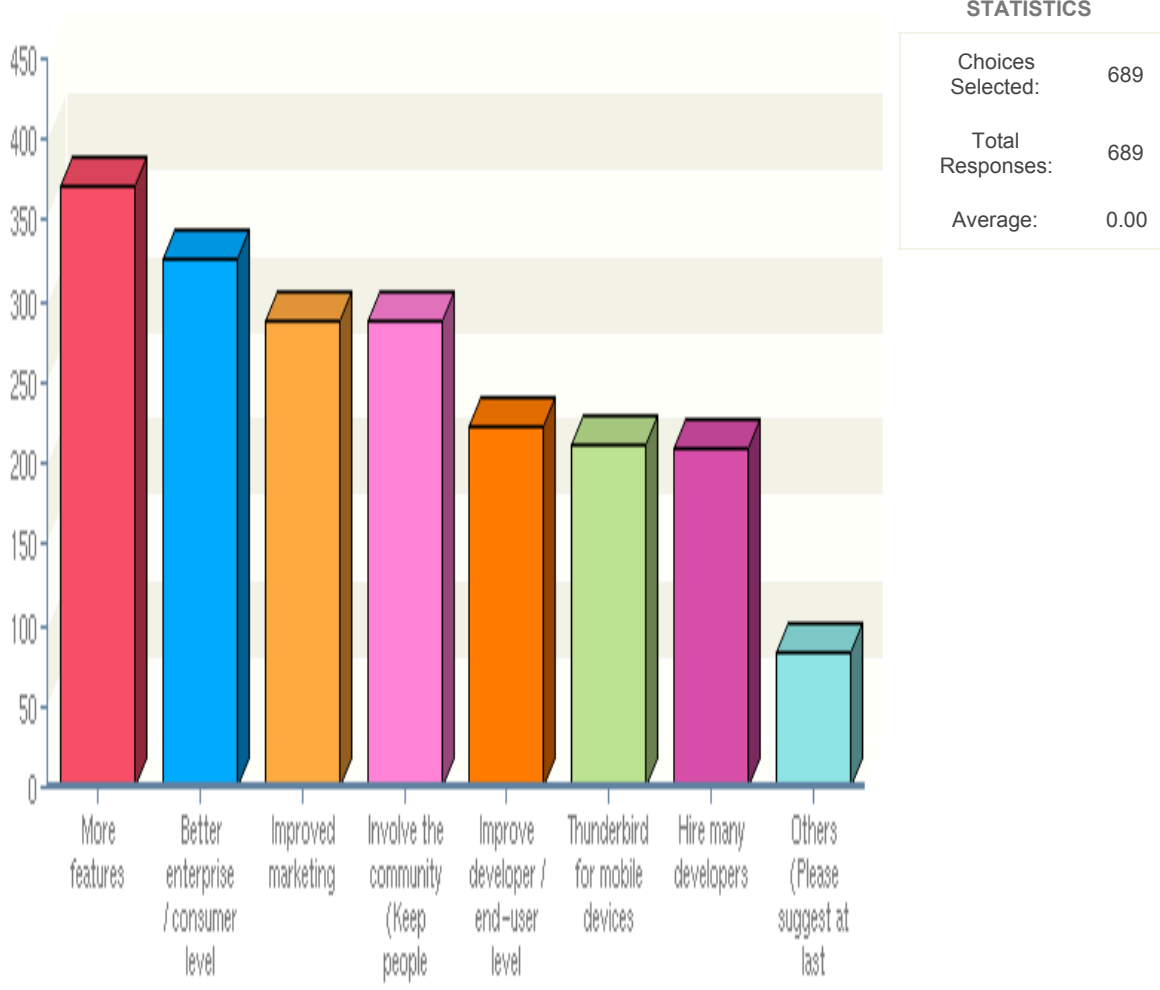
Report from www.SurveyGizmo.com

8. If yes, rank suggested Mac-specific functionalities. (Note: Mac OS X Address Book integration and support for tabbed messages have already made it to Thunderbird trunk.)

ITEM	Less important	Important	More important	Total
Ability to search Tbird mail in Spotlight	20% 31	27% 42	54% 85	158
Mail alerts	29% 46	44% 69	27% 42	157
Keychain support to store passwords	23% 36	27% 42	51% 80	158
Others (Please suggest at last question of the survey)	69% 80	20% 23	11% 13	116
	193	176	220	

Total Responses: 161

9. The following lists some ways that Thunderbird could make use of to increase the number of users. Please tick those that apply.



SUMMARY

VALUE	COUNT	PERCENT %
More features	371	54%
Better enterprise / consumer level support	327	47%
Improved marketing	289	42%
Involve the community (Keep people updated on progress, regular bug days etc.)	289	42%
Improve developer / end-user level documentation	222	32%
Thunderbird for mobile devices	212	31%
Hire many developers	209	30%
Others (Please suggest at last)	91	13%

Others (Please suggest at last question of the survey)

84

12%

[Report from www.SurveyGizmo.com](http://www.SurveyGizmo.com)

Appendix: 10.

Please add other relevant comments / options here, if any. (Optional)

DATA

RESPONSE ID#	VALUE
2360806	Improvements: Calendaring integration with corporate functions (free/busy scheduling etc.)
2360812	Better layout versions. Group mails by relevance (date, groups, stc). Some good features from other mail applications. Eg.: Slideshow like Mail.app (OS-X), Instant messaging like Gmail.
2360821	Thunderbird could use more PIM features like built-in calendar and task lists.
2360937	Very Disappointed in the way Mozilla is treating Thunderbird and it's users
2360888	bugs# 254739 266891 386219 386952 393380 393967
2360922	Wishlist: 1. more useful tagging (make it easier to add, view, handle tags; make untagging undoable) 2. slicker user interface (make actions more contextual, less toolbar buttons, switch off statusbar) 3. add a progress dialog à la Outlook Express (making it easier to track download progress over several accounts) To increase the number of users: 2. and 3. might help, as might better webmail integration (support Hotmail, Yahoo!, GMX, etc. out of the box). In general: make common tasks possible with less clicks and less searching.
2360935	Calendaring support: I would appreciate a more integrated calendaring / appointments system than currently provided by Lightning. PDA synchronisation is high on my list, it would be really nice to enable import/export functions with my Palm V for contact info and appointments
2360969	- Encryption of mail storage would be nice too in an enterprise environment. - Easy creation of Deployment pack including extensions and their settings, for one-click installation of a preconfigured TB+extensions.
2361065	The program needs new interface. It should include Lightning by default. An idea to implement tabs is very good. But it should look more like yahoo mail. Also adding a chat possibility is a good idea
2361128	Full Jabber/XMPP integration, which means not only instant messaging and basic presence, but also Multi-User Chat, transports, privacy lists, extended presence, Publish-Subscribe mechanism, remote (ad-hoc) commands, zeroconf, vCard, etc. ...and NO proprietary IM support, e.g. AIM, ICQ, WLM/MSN, Yahoo, QQ, Gadu-Gadu, Xfire, MySpaceIM, etc.
2361183	much better adressbook features. They are really inadequate. Fields for birthday (which are linked in calendar), picture of person, more adress fields. More Plugins
2361166	Replicating the functionality of outlook + exchange should be a high priority. This will involve some kind of server, as well as calendaring (especially the functionality of a secretary being able to view/modify their bosses calendar).
2361192	Easier installation of extensions a la Firefox.
2361190	Apple's Mail.app is the ideal email client. Problem is, I use Windows. Look at Mail.app, figure out what it does correctly and incorrectly, and use that as a basis

	for a new Thunderbird. Color-coded calendar support, please.
2361278	1. Roaming profile! 2. Request feature of Mail Re-direction be build-in.
2361243	If the most voted for bugs in Bugzilla were fixed, Thunderbird would be a much better mail app!
2361324	Thunderbird should really implement full groupware support in order to be a real alternative for MS Outlook users.
2361371	Ability to synchronise with mobile phones; simplify the UI
2361386	Thunderbird must to be faster. And, please, let's think about uncluttering email features. Let's start a really big forum about that. It's so important nowadays.
2361491	I would like to see thunderbird using less memory and CPU. I tends to really slow my computer down every now and then.
2361495	calender support via lightning is still not perfect, it would be nice to have some kind of date recognition in e-mails that could be inserted in the lightning. otherwise tb is a great app. thanks for keeping us updated with the changes and bug fixes!
2361505	Develop new USEFUL features. There are a lot of "web programs" (webmail, google calendar, social sites, instant messengers), try to keep up with them. I does not mean, that you should integrate/assimilate them, but cooperate with them!
2361481	Integrate lightning Add support to integrate with exchange Add better way to manage mail (ie mail arrive, handle tagging/todo list/priority or link emails or todo to a event (like I have to answer this email at least one hour before this event)... Add synchronisation to mobile better communication to community better doc easing installation of thunderbird extension (from firefox)
2361594	Provide better integration with Linux. Especially the KDE desktop.
2361596	Mobile device synchronization (including address book and calendar) is fundamental. Otherwise it is hard to use thunderbird as a replacement of outlook when you use mobile devices.
2361654	Most annoying: blocking UI on some actions, e.g. checking newsgroups after expanding newsgroup-item in folder pane.
2361581	Improve address book management, maybe using tags to group users (like in Palm PDAs or the next firefox/epiphany bookmarks) and with more powerful export/import capabilities. All in all, I'd like to love thunderbird as a contact management tool, as I usually look for phone numbers there, email addresses... and, why not birthdays and so?
2361701	Be a better IMAP client. Do you really always need to download all headers for all folders? PINE doesn't.
2361655	Please take a look at the thunderbird adressbook. Lists behave very strange. Some times drag'n'drop does not work or entries disappear from lists. Simply folder support in the adressbook would be very nice too. And it definitely needs variable/user-defined fields.
	The ability to redirect mail would be nice

2361773	(https://bugzilla.mozilla.org/show_bug.cgi?id=12916). Search could be improved. I'd like the ability to quickly search entire messages from any folder. By entire message I mean the full message source. The interface could do being simpler and more intuitive. A lot of menus have too many items and the whole interface is just not as well organised as Firefox's.
2362051	Make scam filter trainable, remember OK senders in a whitelist
2362094	I'd like to see a tabbed user interface, improvements to spam filtering, better news-group support (don't show cross-posted messages that have already been read, show new groups on refresh of list of groups), reduction in memory use, integration of Lightning.
2362092	default PIM, calendar, invitation, caldav XP MAPI integration addressbook Openoffice integration
2361982	- profile backup and management is really clumsy in all mozilla apps - some old bugs seem to never get fixed - there should be a standard way of installing the latest thunderbird, firefox, sunbird, etc., that are not in the repos - i'm using linux (gutsy) and think its great, but usability needs to be streamlined to convert potential new users
2362310	Missing tabbed mailing
2362394	Suggested improvement: better nested-email view, sort of what gmail does. The problem now is with emails and replies in different folders or accounts. Maybe use saved searches as a virtual folder for this may be possible?
2362400	Tango Icons Theme ?
2362511	Thunderbird will always be my number one choice for email. Since it came along at version 1 it has been my darling, next to Firefox. The spam filter is amazing, but could possibly be even better? I really like what's happening with lightning, too. If it stabilizes, it could probably be integrated to the default Thunderbird install. (For better competition against Outlook.)
2362547	PLEASE IMPROVE THE Thunderbird Addressbok
2362663	Better threaded views. Threading is still weak in T2.
2361334	Existing functionalities in Tb that need improving/fixing (in no particular order): * address book (has been neglected for far too long); * new mail notifications (annoyingly do not always fire for all accounts); * identities (correct identity is not always used with replies); * tags still have glitches (at least in IMAP); * font settings are much too confusing for newbies; * proper format=flowed behavior with CJK text; * proper formatting of quoted text in CJK messages; * strangely lacking toolbar buttons (see what's provided by the Buttons! extension).
2362718	Some suggestions: More advanced filter support, it would need to be on the same level as search folders. Dynamic front page where I would see info about received mail and if I have calendar extensions, information about calendars (or whatever extensions might have need to display some information). Exchange integration, I know the problems, but quite many organizations can't migrate to thunderbird because of exchange/outlook. Integration with instant messenger applications... I have pidgin and I want to use it, but it would be nice to have at least some level of integration (voip/video when those available, some kind of log integration, on the pidgin side auto completion of email addresses)... Integration with system address book AND outlook address book. Hardly any mobile phone synchronization program supports thunderbird. Otherwise you need much much better support for mobile devices.
2362895	* account specific notivications (s. Mail Alerts Ext.) * better mail storage system

2362960	Very important for me automatic filtering in outgoing.
2363049	Search in all addressbooks. For now, you can only search in one at a time. Allow customizing date format Fix headers displsy (long-open bug in bugzilla)
2363008	Thunderbird is very buggy (e.g. compared to Firefox), and non-critical bugs usually stay unfixed.
2362770	Improve IMAP handling, especially working offline and synchronizing. Make it work like Outlook Express - allow to delete and move messages between folders while offline, than fully synchronize with the mail account while online. Assure that ALL message bodies are downloaded to the user's computer. Make full synchronization available automatically on startup.
2363122	remove square brackets for forwards!
2363257	Improve followup and general business features... Add a "Create rule" on messages... etc.
2363229	Add Eudora like tabs
2363251	For enterprise use: a decent windows-installer (msi-based, transformable), an easier way of changing all users default profile location (a value set in Thunderbird/js, not profiles.ini). Ability to patch with patching standards (for windows, msp). In these times: predictability And maybe a way for bug-voting were one can say: I vote for this bug, and I am not one, but a company with 60k users...
2363247	bug fixing ;-)
2362992	Address book should have full RFC2426 vCard support : https://bugzilla.mozilla.org/show_bug.cgi?id=29106 (something like MoreFunctionsForAddressBook add-on http://nic-nac-project.de/~kaosmos/morecols-en.html) Import-Export (messages, address book, accounts) for more programs, like Apple Mail
2363314	What Thunderbird needs is a better core architecture. Switch to mozStorage for storing emails instead of the plain text mbox format. Also use mozStorage to store Address Book entries instead of the old mork format. It's ridiculous that Thunderbird is so many years old but still lacks so many basic features like the ability to store dates in the Address Book. A better architecture and code base would make it easier to add more features in. Thunderbird also desperately needs an actual automated test framework; maybe some tests could be copied from Evolution or KMail. And finally, if Thunderbird could become a general communications management program (as in email, IM, etc.), that would be a killer feature, but it's not as important as the other two.
2363619	improve UI enhance concept of saved searches speed up UI
2363599	I think one key feature missing for entreprise usage is message templates. Message templates are also used A LOT by average users, customizing the look and feel through fonts, background, hbars, animated gifs and so on. There are corporate suppliers of templates and that could be an interesting and simple revenue stream for TB. One ***major*** entreprise feature is the ability to archive emails to secure them. This implies a server side but most of the work could be done on client's side.
2363607	Re-organizing/consolidating the user interface is very much needed, especially between Options and Account Settings. Tagging e-mails should allow you to append your own Tags on the fly.

2363672	<p>I have 3 IMAP accounts currently, and getting Filters/Saved searches working across all three of them is a pain to me. I'd like to see them use some form of unified mailbox where I could create saved searches/filters against everything, manage junk controls across everything, and have folder structures that would maintain themselves at some level on the different servers too. I also find writing extensions in TB painful to say the least. I wish things were simpler. Things in the UI should be easy to find using normal DOM methods. Databases should be easy to work with using normal database stuff. Maybe that's all there, but finding it has been hard.</p>
2363196	<p>Features - Address book; Place to put photos off the contacts; Anniversary day. And allow to be alert in the day. Sync with address books from another services, like Gmail. There is already an app that allows something like this, it's GCal (http://gcald daemon.sourceforge.net/index.html). Maybe MailCo, can work actively with the teams of this project; - Add-ons; Lightning Some support from the new company, to this add-on, can bring in my opinion, a greater audience to Thunderbird. That for now use products like Microsoft Outlook. Also because Sun, and through of the OpenOffice.org, is contributing to the project. Expanding the user base of this applications, and providing valuable resources for developing capabilities for Thunderbird. Calendar, and Task management with mail management, is probably, the second task where computers users spend most time, currently, after Internet browsing. So I think, that by empower Thunderbird with this kind of abilities, is making Thunderbird a much better app, and a must use software. I think, the Chandler project (http://chandlerproject.org/), can give you a good perspective off what I'm talking. Maybe providing some services like mail storage, calendars and tasks in a web form, through a browser, so the users can access their information, even if they have their computers near. All this will, can make Thunderbird a Email and Management tool much more desirable and bring a extra way to get income to the new company. Sync As wrote before, providing sync capabilities, to Thunderbird is, at least for me a very needed tool. Types of sync: - Mail, calendar and tasks sync between different computers e and with web tools, like Google Calendar... For example, I have a laptop that I take for every where I go, that I need to work in documents, access mail... When I get home, I prefer to work with my desktop, but I'm forced to use my laptop also, If I want to use mail, or use a webmail interface. This is a problem that a Add-on could resolve. For ideas, let me recommend you to see a tool called Conduit (http://www.conduit-project.org) that allow sync evolution mails, tasks... Sync with web services like Google Calendar, is interesting by all the reasons that I have said before, and for that people, that like me use two operating systems in his computers, and want to be able to always use Thunderbird. Backup Capability A simple way to backup our mail and profile, to a designed folder in our computer or in a server; - Templates; See Apple strategy. They provide a software like Apple Mail, and they provide beautiful templates, that allow people to in more easy way, to create to beautiful mails, and make people want to use that app. By is easy to use, and design. - Help System; - Screencasts; Seen the example of Ubuntu Screencasts that are a nice and fast way to learn to use this OS. - Do like Firefox help system; -Empower the community This is not a feature, but I think that the new company should try to empower the community as much as they can. For now I have no ideas, but for example I really like the way that Ubuntu community is managed, is code of conduct, their teams.... The way that people relation with their software, can also be motivated by the valor off his community.</p>
2363857	<p>Improvements to Tbird functionality: I suggest adding an Eudora-like queuing/sending queued messages option (Outbox) (Note: this is available from extensions) To increase usage: I also suggest aiming for calendar/planner and syncing support, to be able to compete with MS offerings among larger user groups.</p>
2364198	<p>Most of my needs in terms of functionalities are met by extensions. I figure that installing extensions for an avrage user or a beginner may be "difficult". Would be best to "kind of" browse (discover) plug-ins directly from thunderbird and have a one click install. just my 2 cents.</p>
2364435	<p>I think easier extension development would be great. Like documentation on how to make calls to do things. For instance hooking into filters to add a new function like printing.</p>
	<p>Wanted features: Newsgroup: auto combine split files over multiple posts / Integrated automatic UUD decoding / auto decode vEnc and other encoded files /</p>

2364599	Mozilla fx plugin support to auto-play/display PDF or AVI files natively Mail: Send to Tray (auto-prevents pop-up notifications) / Auto-collapse threads in Thread message view Password Manager: Stop auto-removing passwords if connection fails
2364700	support maildir export/import. Thanks for thunderbird :D
2364675	Lack of Minimise to Tray as default is the one big thing stopping me from having it running all the time.
2365295	I would love to see an option to change your main interface to look more like gmail with "conversations" and labels instead of e-mails and folders. This is the one thing that keeps me using gmail instead of migrating to a local mail app again.
2365306	TB needs to ditch mbox mail format. Large file format is clumsy, slow, uses much disk space, and makes incremental backups hell. Not to mention fragging an inbox when you receive a virus. TB REALLY REALLY needs calendar. Yes, Lightning is available, but it's not there yet, and TB isn't going to acquire market share unless Lightning is integrated out of the box, most users don't even know what extensions are. TB also needs more innovation. It's not much more than a vanilla mail client. Yes, very standards compliant etc, I'm not complaining about that, but in terms of functionality it doesn't stand out from the crowd. I don't have answers there, I just know that it feels ho-hum lately.
2365564	better dic. and grammar. better support of mix language: i'm french living in germany, using the english Thunderbird version, writing english, german, french and spanish emails, of course mixing the languages in the same mail! good luck florian
2365657	I really like Thunderbird, keep up the good work. Biggest problems I have: 1. Only the Inbox refreshes automatically. My spam folder gets email automatically by the IMAP server and if I don't click on it explicitly I NEVER know they are there. 2. Only the Inbox gets automatic local copies of mail from the IMAP server. I want ALL folder to be automatically kept in sync with the IMAP server (doesn't everone?). If I forget to "Download/Sync now" before I take my notebook off the network I cannot read much of the mail in my folders. 3. I want a "From, To, or CC" or "Sender, To, or CC" choice in the search box as I keep a copy of my sent mail in my Inbox and folders and I want to be able to get entire threads through a quick search. The only way to do that now is to go into search messages and laboriously add "sender" and then "to or cc". 4. Don't worry about excessive Mac integration unless you can do it without messing up an already good product.
2362826	Shared calendaring, CalDAV, support syncing with Palm/Windows CE devices. Multiple calendars in a single view support.
2361354	Regex in rules. View filters (e.g: remove a given string from the subject in the message list). ICQ, MSN, Skype, Gtalk IM integration.
2366450	overall I am pretty happy with Thunderbird, so if you don't make it any worse that should be fine for me :-)
2366510	BETTER ENTERPRISE SUPPORT!!! Centralized settings, policy enforcing, and so on. Please help us SysAdmin!
2366680	A great feature would be to either remove the attachment pane and list the attachments in the header, or at the very least have an option to keep the pane turned off.
2366844	Thunderbird for iPhone/iPod Touch when Apple release SDK in Feb08.

2367398	I use Thunderbird exclusively because it's the best application for email for my needs. I think the best thing to do is increase the documentation allowing for Thunderbird extensions. Better documentation -> more extensions -> more functionality for different uses.
2367813	Security and stability
2367810	By "more features" I mean calendar. Don't "bloat" TB to much with VoIP, IM, etc. First, TB should be able to do what the leader in the field does (of course it will do it better)
2367722	- There is no way to quick filter (via search bar) for only star messages. - Calendar integration is a must - Ability to connect Microsoft Exchange/Notes - Maildir support - Backup solution
2367945	The underlying code is unfinished for a too large number of features. Many bugs that have been documented up to ten years ago are still open. Some of these bugs have been labelled as "critical" but no one seems to care.
2368498	More customization. Having to use about:config is not the thing for a normal user...
2368175	I'd love to see improved "conversation thread" handling as in Google Mail. Thunderbird offers a feature to display messages in hierarchical order but it doesn't feel particularly well integrated (2.0.0.6, Ubuntu Feisty). Besides that, synchronization with other client software (for contacts and calendars, too) and over multiple machines, and data transparency (mentioned in the survey) are very important points in my opinion. Especially synchronization is a huge advantage of exclusively web-based solutions that compensates the lack of offline mail availability, speed and more sophisticated sorting methods. Those are tough times for offline mail clients...
2369277	We need a new creative viewpoint. So many features are lacking due to the old thinking that it's impossible to cover them all in this survey. TB is now a decent, nice-looking, basic e-mail client. It could be much more.
2369244	- LDAP write-support. (might be on trunk within the next couple of weeks) - Add simple API for mobile companies, so they'll make official sync with messages, addresses and calendar.
2369991	- "keychain" integration on Gnome as well as OSX - "adresbook" integration with EDS and OSX addressbooks.
2370877	More features -- finish the Summer of Code Vista-search integration. I would *love* this. Persistent thread filing -- if I file an incoming message to a specific folder, replies to that message / future "conversation" threads should go that folder, as well,
2370902	addressbook improvements and full ldap support would make my day
2370605	- fix old and annoying bugs / feature requests e.g. like those on my bugzilla votes list https://bugzilla.mozilla.org/votes.cgi?action=show_user&user=firefox%40poczta.neostrada.pl
2367704	I occasionally have problems with interacting with a (buggy?) IMAP server. That's not necessarily Thunderbird's fault, but I'd appreciate greater robustness and error handling.
2372721	- improved address book !!! - improved calendar - improved HTML messages compositor - improved UI (message presentation) - improved search through messages

2372965	Spell/grammar checking - priority 1 Usable global search - priority 2 Built-in Calender/Tasks/Alerts - 3 General UI cleanup/improvements - 4 After that you can think about VoIP, Chat and else
2373060	Simplify default folder moving, put sent and receive mail in same folder with sent mail in italics (as was in Eudora) which permit a better visualization of thread
2372062	Wish list: Choose "From:" more intelligently for multiple identities Better handling of semi-throwaway individual mail addresses for signing up to web sites and similar purposes Clean up duplicate messages on demand Improve multithreading so that message writing doesn't block when a large swath of messages is received Support for mailing lists, including getting subscription infos from HTML micro formats and automated local archives Support a sort of block quotes exceeding a fixed right margin in plain text input mode for pasting source code Include PGP/GPG by default P2P exchange protocol for spam filter training data; possibly support for a central service Better maintainability for mail filters, possibly support for a central storage (LDAP, maybe) LDAP write access Less painful LDAP setup
2374978	Increase number of users => Make a simpler and more windowsish user interface that even idiots can understand. That is, remove functions. :-) improvements? I am customer support for a mailing list, and I want to be able to make a folder with template answers. I want to have a "Reply with template"-option so I don't have to copy&paste manually from a big database of answers. Thunderbird sometimes loses the folder indexes. That should never happen. Make stricter checks on folders, so that never users lose data. That's most important.
2376231	Improve SSL (both receive and send), Improve RSS, Fix anoying UI bugs
2376796	1. Include full PGP/GnuPG support in the default distribution. 2. Add the possibility to use/choose 'Maildir' instead of Mailbox.
2376450	Better control over attachment handling (preview in attachment pane, quick view, Open With > X, Y, Z submenu; integrate Find Dupe message functionality; in threaded mode, detect and collapse previous quotations; invent a mode to see follow-up responses when looking at original message; use O.S. F.S. attributes to associate files with the attachment; calendaring/address book smarts (turn e-mail into invitation); option to replace a local messages with a link to the same message in an HTML archive; option to replace an attachment with a link to the file on the Web. More on these enhancements at http://www.skierpage.com/blog/2007/10/software-e-mail-enhancements.html
2378093	I really, really like thunderbird, but it seems to have great difficulty supporting very large mailboxes (1000+ messages), despite excellent support for IMAP and other email mass storage and synchronization options. Improving the mail storage backend, with for instance maildir, would provide increased speed and performance, stability and less chance of data loss (each email is a separate file, so they have little impact on each other), better antivirus support, and would make personal backups much easier as well.
2378698	PLEASE add support for Flash to Tbird. I use Tb2 as my RSS reader and it really sucks to have to open an article in Firefox just because there's a Flash movie I want to see in the post. We also need better integration of subscribing to an RSS feed while in Firefox 2 and getting it in Thunderbird 2. This may not be as much of an issue on other platforms, but on Linux it simply doesn't work yet. There are also some feeds that stick on validating when I add them in Tb2. (I need to make sure there's a bug reported for them.)
2378808	1. Calendar to be able to sync with Google Calendar (ical?) 2. New mail notification rules (eg. no notifications for this account, or for messages from this person, or from messages with this title) 3. Ability to create filers for IMAP accounts based on some information in the message body
2378006	Improve the AddressBook so that it can be used as a general purpose

2379000	addressbook.
2379789	Messages often have extra newlines, especially when dealing with long threads involving outlook users. Some well-known extension or seamlessly integrated feature would be quite useful. Calendar support is a hugely important feature. Lightning is excellent, but the ability to share a calendar and view other folks' schedules among exchange users. A serverless approach would be very well received. Better user notifications - long downloads don't report their progress very well, and can't be cancelled or paused.
2379797	Keeping Thunderbird simple is more important than adding new features. I would love to see new Thunderbird releases which streamline things, and make things easier instead of adding new features. That said, I think Thunderbird does a great job in that regard anyway, especially with version 2.
2380403	IMAP support is pretty good, one of the best out there, but could still be better. I haven't used POP for about 2 years now and with Google offering IMAP as well.... Proper Tagging support! Improved threading view. Would be nice if it could easily link you sent emails/replies in. Either through being able to click on some link which opens the email you sent which is relevant to the current email. OR even nicer would be to offer a new threading view which just uses Gmail's threading view. Improved Calendar support. Would be nice if it collaborated well (just through iCal and WebDAV) with Outlook 2003 and 2007. Currently Sunbird works quite well, interface could be a little nicer. But it doesn't support handling iCal calendars created by Outlook 2007. While this is probably due to Microsoft not following the specs, I just want to be able to use both Outlook 2007 and Sunbird/Lightning on the same calendar. So some mode to specifically handle Outlook 2007 would be great. Device Sync!
2381569	Add a panel so I can see what jobs/tasks TB is working on and cancel each job. I'd like more sophisticated filtering, but the UI for that would be hard to conceive so that it's approachable for novices as well. Let me decide to always ignore SSL cert mismatches, even if it requires I use an Advanced panel or something out of the norm. Fix the editor so that no line has non-wrappable spaces. Better editing facilities to handle quoted line identification.
2381624	Thunderbird should strive to be a 'hub' for all communications if it wants to copy the success of Firefox. This means tight integration with appointment-keeping systems, calendaring systems, groupware, social networking sites, instant messaging, etc. (All with one unified, very good UI)
2381708	The user interface of windows live mail is brilliant, at least as far as arranging, ordering, and handling mail folders and employing a two-line message list. If it was stable and the imap handling were decent I would use it. I stick with TBird now b/c of stability, but would love some UI improvements
2382437	better GTD support with TB and calender is wanted
2382954	more polish on existing features. fix bugs.
2382898	new features: 1) message dispatcher: special dialog to work with messages on mail server (preview the list of messages on the mail server using msg headers only, ability to mark the messages for retrieve/deletion/read/unread/mark as spam and delete) Another really needed improvement is to decrease memory footprint, decrease setup file size, improve speed of user interface
2383321	I would like to see the groups being fixed. Many times Thunderbird loses track of where emails go in the groups (today/yesterday/last week groups) requiring reload of folder. I would like to be able to customize the date range groups as well. How about email preview mode? Enabling it for the TODAY group (showing preview of email in list mode) would be awesome! The font picker could be improved if it remembered the last few fonts picked. I hate switching from Variable Width back to Verdana all the time due to Thunderbird detecting unseen font formatting. I then have to scroll through the whole list down to Verdana. Why not put in a 'quick pick' at top of recently use fonts?! Better detection of people in address book. Many times I have added a user and thunderbird STILL

	doesn't see a sender's email address as being in the book. Relating to this, why doesn't Thunderbird obey the "user wants to see: Plaintext/HTML" when Replying/Sending email to person in the address book? This seems like a waste of an option if Thunderbird doesn't obey it!
2383360	2-line list view for vertical view layout, like MS OI
2383499	The RSS support in Thunderbird is totally unusable in its current state (bad UI with poor visuals, downloading duplicate news). I'd like to see that change.
2383900	I'd love: - better editing: Unicode characters selection, option for high-end rendering a la TeX, possibility to make some simple drawings (eg. draw a map to explain to a friend how to get to your house), possibility to insert images inside the text by drag-n-drop. - Possibility to post to blogs - Archiving. I have all my email since 1998 in Thunderbird. I have one folder per year and I move all my messages (Received, sent, etc.) to a new folder each year. - Note taking: I often send emails to myself. Just make it possible to write notes. I think thunderbird should become the one place to store personal information and exchange information.
2383991	Show all contacts in LDAP address books (without having to search for "." or "@" or something like that) Sunbird Integration Download small mails before the heavy ones
2384072	Thunderbird needs to offer solid enterprise features (group calendaring, meeting invite/accept)
2384261	please make thunderbird more responsive on mac and make the ui not look like something from 10.1 days. it currently works ok, but FEELS slow and out of place.
2386059	Improved address book Better anti spam and better integration with other 3rd party antispam software
2384507	It is sorely missing a better integration with Search Engines like Tracker, Beagle or even Windows Desktop Search and Google Desktop Search. This can be done with extensions but maybe a simpler storage format on disk might help.
2386510	The Bird Rocks, Long Live The Bird
2386357	- a better replacement for outlook / other PIMs: email, calendaring, notes, contacts - ability to handle large 1gb+ mailbox files
2386676	make it a full-fledged Evolution replacement (integration into Ubuntu/Gnome), make it load faster etc, run native in gnome
2386977	accelerating xul rendering for slower graphics cards
2387271	(1) Improve the stability of the database so that messages are not lost at random. (2) Go directly to the Inbox. This is so obvious, it should have been done long ago.
2388430	make thunderbird integrate with spotlight and similar search tools. make thunderbird handle moving/copying entire sets of nested folders/emails. let thunderbird show me what it is doing and let me cancel some of the stuff it is working on. tour the country and host events where people can try thunderbird and ask questions or get feedback. when thunderbird can replace outlook calendaring and appointment scheduling, advertise it in newspapers. focus on fixing bugs in minor updates instead of adding new features. make documentation to let more people create add-ons. publicize this documentation.

2390477	The user interface in the Linux client is simply too slow compared to Claws-Mail on Linux (which I am now using) or Thunderbird on Windows XP. This sluggishness is especially evident when trying to delete messages. Maybe it is XUL in general that is slow on Linux though and not Thunderbird.
2390503	Easy reordering of accounts on left pane. More easily changeable SMTP server
2391720	As Linux user, Thunderbird is my email client of choice for IMAP, however I find gmail is still better for webmail.
2392350	I think the top priority for Thunderbird right now should be to improve on its current user interface and overall stability. In particular, much work is needed with respect to system integration (especially OS X). Thunderbird already has a rich set of features and could be a fantastic email client for OS X if only it were better integrated with the rest of the system and a bit more stable.
2394355	Desperately needs to integrate Lightning as standard and make sure it works out of the box with common CalDAV/iCal services so that can be suggested as an Outlook replacement for SMEs. Otherwise we'll end up buying Exchange and then we'll forever be an MS house :-)
2395466	Improved search! The ability to use the same save folder across different OS's. A mobile version. Better synchronize support. Better mail list support.
2395741	My Whishlist: * Support of storing filter-rules on server * Easy way to export/import adressbook/filter-rules * Better Synchronozations with PDA/mobile devices * Add more general fields to adressbook, like for example date of birth, which can be used with calendar-application * add calendar-support
2396223	Wishlist: Make server errors spawn a bar like popups in firefox rather than a modal dialog Send Later Support Better Offline Support for IMAP Make UI look consistent with Firefox
2396770	IMHO there is need for a better address book implementation, maybe integration to the systems's default address book. Also, I think that TB's UI is in general a bit complicated. Especially the sidebar on the left could be organized better. I have many mail accounts, RSS and newsgroup subscriptions. This makes me scroll a lot.
2397658	The following items would be very helpful: 1) Ability to change the location (order placement) of accounts in the tree 2) Ability to specify by name alternate delete folders 3) MS Exchange calendar integration
2398187	https://bugzilla.mozilla.org/show_bug.cgi?id=213945 Mail listing needs more organization in 3 vertical pane view This should be one of the #1 things being fixed soon, the three-column view is unusable without it.
2398942	Biggest improvement I'd like to see if support for vcard for adresbook, both importing and exporting. Also ability to sync with mobile phones.
2400967	-Thunderbird desperately needs either a better address book (Evolution-equivalent functionality) or the ability to integrate with the windows address book natively. -It needs better mobile device sync support -It needs to not open/preview messages labeled spam unless specifically instructed -seamless integration with google services (esp. calendar and address book)
2400922	Fix autosorting in threaded view
	Please redo the UI. Native control support (like Glass for example). Also instead of list boxes, what about multi line items, almost like thumbnails in a list in vista.

2401148	Account settings needs to be totally redone, that's a mess just looking at it. An more friendly tool bar in things like compose. Put controls, not just buttons in the tool bar, make it quicker to use.
2403481	question 6 Others: Contacts
2403590	Better enterprise support (address books, calendars) Better support for RSS reading. The current feed management UI is really confusing.
2403702	1. UI to create/edit signatures 2. Backup/restore of Local (sub)Folders (e.g., for projects) 3. Keyboard shortcut for "Paste without Formatting": CTRL+SHIFT-V 4. Font stays at (e.g.) ARIAL when set (currently: bullets and attribution-line become "variable width") 5. Address book needs a birth date field
2410531	Please add an exchange connector. Evolution is NOT thunderbird.
2411299	Works nicely, looking forward to CalDAV-based calendaring.
2414807	it would be very nice to get extended calendar support - if possible integrated supporting (sync'ing with) a hosted calendar service like google calendar etc so a family can easily share calendars
2415139	Improvements: - Adress book - Add birthday-field to use with Lightning - Add more e-mail-fields - Screen-name-type should be configurable (AIM is not the only chat-protocol) - Add some functionality from the MoreFunctionsForAddressBook-extension (import/export/set name for custom fields/print) - Allow Lightning to be installed with Thunderbird during installation or merge it with TB as long as the TB/Lightning team keep involving the community like they do today with the Calendar Weblog - Refresh print layout of both address-book entries and e-mails - Configure reply-header (it's unnecessary to have an extension installed to view full reply headers). This might be possible in config editor already, but it should be more visible for normal users
2418075	I really think default integration of lightning is a must (i just switched from outlook and miss that robustness of that calendar). also, the calendar UI really needs to fit in and feel robust. currently itr does not.
2421420	Filters by folder More threading - eg process sending mail in background
2421646	Please, dont develop too many extra functionalits in the "Base-"Thunderbird beside of real E-Mail-Functions, instead improve the API for people to develop the functionality they need as an Extension!! Let the Base-Thunderbird as small as possible and dont become a over-featured Program like Gnome-Evolution, ... Thanks ;)
2424909	Before adding any more features to what is already a very functional product, fix the bugs. I run into one or two every day (various, not the same one or two) and it has gotten to the point that I am thinking of changing to a different email client. Fix the bugs.
2425332	Reorganizing the UI and general philosophy to be something more akin to user's needs. When Firefox separated from Mozilla, it underwent a radical restructuring to remove the tons of unnecessary options. Thunderbird never seems to have gone through that process, leading to too much flexibility in the windows. There shouldn't be such a great separation between general composition and account-specific options. There should be a default setting that works for all general users, organized so that it's easy to change only what needs to be changed. The rest can be changed by power users. Calendaring support needs to be integrated into the application also, to the point where it feels like it's a part of Thunderbird and some bolted on ugly UI with a color scheme that looks more toylike than Windows XP. It would also help if the direction the TB developers took were more in line with what most people used. For instance, making the default message appear below the text instead of above is silly. Almost no one uses email that

	<p>way, even though it does make better logical sense to have it that way. And placing so much emphasis on sending plain text emails as opposed to HTML mails. Seriously, that was an issue many years ago, but with cheap bandwidth everybody has HTML these days. It shouldn't be given so much prominence as to confuse the user so badly.</p>
2426746	<p>I had a problem with your list of requested features since I primarily want IMAP to be a first class citizen (for example support message filters testing the message body like POP has), plus enhance the poor message filter support. The best way they can increase the number of users is to fix more bugs (most bug reports languish for years, not even being marked as not repeatable) , focus on finishing the basics before they increase the scope of the project, and make public how they prioritize what features to add.</p>
2431691	<p>Improved GUI, MS may have many issues but generally people like the GUI interfaces they provide.</p>
2432610	<p>Share palette items between all instanced of TB ie. Compose etc. Don't bloat, just do mail, IM, Cal, Contacts really well.</p>
2434121	<p>improve ldap support; writeable ldap addressbooks</p>
2436459	<p>Advanced Search could use improvements, including defaulting multiple criteria to all matching not any matching</p>
2436479	<p>For me, the only reason i don't yet switch to Thunderbird is the missing support for local maildir mailboxes. I am coming from kmail, switched to mutt and all supported my ~/.maildir/ without any need to export/import messages. I want this safety of this UNIX standard also on Thunderbird, so i can switch mail clients whenever i want (not that i would if thunderbird is good enough :)</p>
2437846	<p>my workplace IT dept. does not support Thunderbird as an email application - only Outlook. This is odd since based on my feedback, there are less complaints about thunderbird then Outlook. Do you have a program to reach out to IT depts to help them support Thunderbird?</p>
2441672	<p>My main gripe is the length of time it's taking to address the problems of combining junk filtering and other filtering in an effective way. I also find the junk filtering quite opaque and ineffective, meaning I now use Gmail for most email.</p>
2447487	<p>I'm of the opinion that doing as much as possible to bring functional parody from Outlook would be good (only the features that are worth something, of course).. i.e. Implementing something like outlook web acces ... or, maybe, something like... email server functionality... similar to the way FileZiLLa is a turnkey ftp server</p>
2450394	<p>#1 MOST important - The basic fundamentals must all JUST WORK without any noticable errors. Just make it work flawlessly. FIX THE BUGS before you add features. Compared to any other mail/news reader, TB has better ability to browse messages in newsgroups, but its attention to detail just sucks. - The ability to compose text ought to be as good (reliable, consistent) as MS Notepad, and it IS NOT. I should be able to compose text without thinking about it, like I can in Notepad. (Bugs 161968, 226301, 392809) - Make rewrap just work, or make it be unnecessary. (187997, 191881, 202195, 285399) - Newsgroup message counts should just be right (bug 108650, 284931) - fix all the message and thread sorting issues without taking away capabilities that TB has had since day 1. (bug 166254, 383985) - Others (338549, 348468, 368325, 377084, 382642, 388242, 400526) #2 You want new features? Look at the RFEs that have been around for YEARS. The loyal users hate it when you seem to ignore their long standing requests and instead ask newbies what new bells and whistles they want. Some of these RFEs are so old they have 5-digit numbers. - 10097 Ability to add user to 'killfile' with a single click - 11054 Ignore (kill) a Subthread (branch: not the whole thread) - 16913 Filter news based on any headers - 17483 implementation of news filters - 43278 Crossposts (same Message-ID) not marked as read in other groups - 61298 Draq address from msq header to</p>

	composition window or address book - 86607 UI option for disabling format=flowed - 196033 Automatically wrap quotes in replies/followups - 264981 support HTTP proxy for proxying mail/news protocols Happier loyal users will be your best salesmen! Grumpy users keep potential users away!
2452688	there are two things that do bother me a bit with Thunderbird: - the address book is horribly underdeveloped compared to e.g. Outlook - there are quite some bugs that have still not been fixed even after stepping some minor versions forward
2454747	question 5: - Improve filtering mechanism (for instance, allow the selection of a message as "template"-filter that can then be tweaked) and duplicate detection. - regarding multi-system usage, guarantee a uniform UI interaction: the mail ordering "direction" is switched every time I switch from Linux to Windows (and vice-versa). such differences will lead to different user experience on different operating systems... either change the UI to reflect the OS guidelines regarding UI, or provide a single UI with a uniform user experience for all OS question 6: - ease multi-system usage of the same Thunderbird profile: some settings are system specific without a clear need, which limits use cases where the same Thunderbird profile is used both under Windows and Linux (and eventually MacOS X) - off the top of my head signature locations come to mind - Integration with default contacts/calendaring application (for instance, use the Thunderbird contacts UI to update data on Microsoft Contacts/MacOS Address Book/KAddressBook directly or eliminate the contacts UI from Thunderbird altogether and hook it into the default Contacts application for the OS); - E-mail categorization: alongside folder organization, allow for e-mail categorization (as Google does in Gmail), where a single mail can have multiple categories, and *provide a simple interface* to navigate these categories ((similar to folder navigation perhaps, but where folders are now categories and *the same mail* can be in multiple folders?) - Provide UI for globally installing an extension (using OS authentication/authorization mechanisms to guarantee the security of such a task) - Even if IM isn't part of Thunderbird, *presence* status would be welcome on contact information question 9: - provide features that online mail services (such as Hotmail, Gmail and Yahoo! mail) cannot provide and market those (many people don't feel the need for an offline mail-reader)
2456237	I know it's a tall order, but PLEASE make some headway with regards to interfacing with Exchange! Especially with Lightning/Calendar... I use meeting requests religiously and it would be so great to be able to see people's free/busy info when I'm scheduling, so I don't have to use OWA anymore
2456380	i would like to see general improvements to speed and stability of newsgroup-reader part of TBird, especially the ability to collapse the message tree at any juncture
2456681	I can't find any function to BOUNCE email the way that mutt does. (I'm not even sure that TB can "forward" mail without inserting little marks on the side). I actually use mutt myself. My wife uses TB, and I help her with it sometimes. It would also be nice to be able to drag an attachment from a received message to a message being sent. Perhaps that is already there and I just haven't tried hard enough. On questions 5 and 9, I had no opinion but I was forced to check something.
2456563	1. Ability to run the Filters while sending the message to keep the Sent mails in different folder based on the rules (instead of placing in "Sent" folder always) 2. Ability to customize the standard tags "Re:" and "[Fwd:]" of the Subject line of the mail for replying or forwarding the mails. 3. Provide very good documentation to encourage/support developers to write extensions.
2456761	Improve stability, get detach working on macsox.
2456802	Improve Contacts pane by adding a "To BCC" button or change the "To..." button UI all together to make it less cumbersome to add addresses to an email.
2456954	UI simplification; innovation in handling large volumes of mail. Thunderbird is already highly stable and functional, this is the time to try innovative UI.

2456929	One of the biggest things I would like to see in Thunderbird is default calendar/task list support, preferably using open standards. The Lightning extension goes a long way to this end, but it does not feel to me as if it is mission critical quality as of yet. In addition to that, two way support for Google Calendar would simply make (Thunderbird+Lightning+Google Calendar) pretty dang close to an (Outlook+Exchange) killer for many small to medium organizations. I know we are looking to kill off our Exchange server and switch to Google Apps for Your Domain, but many of our users are very much in the mindset of having a client to work with, and not just a web app.
2456896	Calendar would be nice... but it should still be just an e-mail client, no outlook or evolution please, no IM either I think, definitely no facebook!
2456994	gnome keyring, new(?) more bulletproof storage system (solve continuous Windows problems), profile crash detection and restoring, at least some good integration for calendar (better lightning ui), as stable as possible trunk (as Firefox?), more news on what is going on, more support open standards. Hard decisions first.
2457298	Calendar support is key to bring in Corporate Users. Lightning support (as a plug in) is great, but I would like to see it integrated into Thunderbird itself and there by collapse the concurrent development streams into one.
2457517	The address book needs massive improvement. The biggest holes are in the areas of LDAP write support, data format support (e.g. Gmail contacts, other groupware integration, support for other LDAP schema, including pictures for contacts). It really needs to be on the same level as MS Outlook and Evolution.
2457744	IMAP support needs help. Seems to be an after thought, though has been better in recent releases. Integration with Lightning needs SERIOUS help. Reloads in lightning lock TBird until complete. With many calendars that becomes a HUGE problem. No response to bugs or MozillaZine posts doesn't help.
2457068	Add a button to jump to "mail view" that could be moved to the menu bar.
2457913	The user interface needs a complete overhaul. This is pretty much the same UI thunderbird has had since netscape 4.5. Please update the message list to support the style that outlook uses to collapse information into a multiline entry.
2457957	I'd like to see online address book storage/sync either native or via extension
2456915	I would love to have an extension or core feature that does the following: when viewing threads with unread messages, #1 be able to trim off some trees as if they were new threads and #2 after a period of inactivity cause the screen to refresh and get rid of threads that have been fully read. In that sense I would love to be able to write the extension myself, but the documentation is more difficult to find than I would expect.
2458403	- support splitting and joining message (outlook express parity) - support decoding/encoding binary newsgroups - find related messages (from the same sender, with same title) in inbox, send-folder, ... - allow expressions in the automatic filters (OR) ...
2458609	Please provide the better memory management ! sometime it consumes a lot of memory
2458613	Better user interface design - i.e. streamlining workflow - would be nice.
2458911	LESS features. Refocus on the core of what Thunderbird does well - email. Please strip Thunderbird down to its bare metal and offer all features beyond e-mail as extensions. The UI is also ancient and needs to be reimaged.

2459011	Better Linux desktop integration. Scalix support would be nice.
2459152	required features 1. multiple sort / grouping in threaded mode 2. integration with exchange calendar
2459643	Improvements to news reader: - better kill file and cross post filtering - subthread handling (collapsing, marking ignore,...)
2459593	I'd like to have the possibility to add some kind of note at any message. Something like the labels, but with the possibility to write some text and links to the web and other emails (I have something like 6GB of email since 1999). To make it easier for low level end user it would be helpfull to have the possibility to read the Outlook winmail.dat file inside TB.
2458896	I really wish Thunderbird would support MS Exchange calendaring!!! That's the only missing item in the current release that still keeps me hooked to other clients (in addition to using Thunderbird). Also, the progress on Thunderbird is extremely slow compared to the amount of effort and money spent on Firefox - that really sucks!
2460339	Lightning is the future
2461606	Thunderbird needs to integrate into the Mac OS much better than it does. Most importantly, I need the ability to send mail via iPhoto, iCal, etc, etc via Thunderbird. Scripting support via Automator.
2462312	I think Thunderbird should value migration WAY more. Most people want to migrate their mails but the number of importers is quite small currently. This is something which could be implemented as extension (=> good to get new developers which need to know only a small part of TB, easier to understand) but it took me (as a professional sw dev, but newbie to Mozilla dev) several weeks to get my item (The Bat! importer) to show up in the migration dialogue. This should be documented much more!
2463887	make mail tags interchangeable between thunderbird installations, as well as adressbook
2463844	A year or so ago, I reported on a bug in Thunderbird in a MozillaZine forum set up to report Thunderbird bugs. The bug involved an unclear message that appears when filters are applied to incoming messages--something like "That operation cannot be completed because the mailbox is in use." (I don't remember the exact phrasing and cannot reproduce it now. The problem was that "the operation" and "the mailbox" are unclear to the user, as the only operation conducted is to check incoming e-mail and no particular mailbox has been selected.) Several other people chimed to report that they get the same mysterious and annoying message. The message contains a typo ("an other" instead of "another"), which I noted in my post. Although Thunderbird has been updated several times since then, that message still appears, and that typo--which could be fixed in an instant by developers--is still there. This all makes me think that commitment to Thunderbird development has dropped off at Mozilla, which is unfortunate.
2463934	Automatic way to import/export the accounts, adres books, etc
2464528	* built-in TB support for Calendar is great...but the only current options are profile-local or GoogleCalendar. The first doesn't support sharing; the second doesn't support tasks or other time-related events. either work on a share&sync method for profile-local stuff, or slide more features into the GCal provider. * Searching, by default in TB, is poor -- slow, minimal UI, not enough powerful query ability. Offering better ways to e.g. integrate with desktop search offerings (the way Firefox can have a GoogleDesktop search engine) would be useful. * The Contacts sidebar is a second-class extension, in terms of UI. Lightning improved the UI with the mode toolbar; Contacts should take advantaqa of it. (As

	a selling point to Outlook-escapees, once Lightning shows Calendar and Tasks as two options in the mode bar, adding Contacts to it would get you almost all the UI of Outlook, without any of the fuss :) * TB's unread message count is usually misleading -- I think it shows the number of threads in a folder with unread messages, rather than the number of unread messages. This is a fit-and-finish bug, and bugs like these markedly decrease the "polished experience" the user perceives.
2464711	Return the view filter that allowed one to view only read mail etc from Thunderbird 1.x
2465059	Give Tb something that Outlook does not have, something that will make Outlook users drop it like it's old and outdated.
2465274	PLEASE do not integrate voip/video/IM in TBird unless it's extensions. I love that I can choose what to install, such as Lightning/Calendar. Improved syncing. I would love syncing my calendar, addressbook with my phones, pda.
2465430	missed features: - (easily) changeable account order - optional forwarding of messages in the original format (i.e. not auto-converted to plain text or HTML format depending on account settings)
2465492	Really, there isn't anything major I feel is missing from Tbird. I mean, it gets my mail, shows it to me, and lets me write my own. In that respect, it's essentially the same mail client I've used since I first got access to the Internet (although it's more secure than Microsoft Mail and OE, better features, etc., they're all basically the same thing.) The thing that I feel is most visible lacking in Tbird is performance. One problem is IMAP and NNTP accounts. NNTP especially; clicking on a newsgroup can cause the entire app to lock up while it loads the NG. In fact, anything with *lots* of mail in it can cause Tbird to choke on it; going to my Inbox and clicking one of the columns to sort the mail causes a very long delay. There's also the slow, gradual memory leak problems that plague Mozilla programs that would be nice to fix, but since I can pretty safely leave Tbird running for days on end, I'm not too concerned about that. If you want to increase Tbird market share, what you really need are Tabs. Not *literally*, but it needs something to reach out and grab people and say "here's a better way!" Sadly, I don't know what that is. Good luck :)
2466182	- The ability to sanitize HTML email and display it as plain text is Thunderbird's killer feature. I will no longer consider any client that does not support that. - Work on extensions that will allow the use of emacs to edit text looks promising.
2466806	Too bad TB is in the shadow of FF and now even being thrown out of Mozilla... TB is far more stable than Evolution, but I use Evo at work because of the Exchange integration and Calendaring support (Lightning is not good enough). Keep up the good work, TB is still going strong here at our home!
2467198	Mac OS X integration, make it look pretty and function with Mac OS technologies. One specific example not cited in the survey is growl integration.
2467648	Starting to feel stale. Not sure what new features I want, but fast search of body of messages is tops. Maybe add comments/annotations to messages.
2467595	Tbird works well for me.
2468324	Improved IMAP support -- at least parity with POP3 (see bugs relating to server-side folder searches failing, smart folders, etc)
2468320	One annoying bug that I have noted: when you hit "Mark As Junk" on a Local Folders message and your junk folder resides on an IMAP server, the whole message list/view UI freezes until the message has finished moving to the server. Dragging the message manually doesn't do this. Also, there need to be an option to return focus to the main window message list as soon as you hit send on a

2406300	message, for more efficient keyboard usage (send, view next, reply, repeat...). Please rewrite the addressbook first if you have spare developers. It's the weakest, most stagnant part of Thunderbird IMHO. The "MoreColsForAddressBook" extension is a good starting point for features that should really be in there by default like decent VCF import/export support.
2468835	Extended MAPI support for Thunderbird!
2468571	TB needs a decent template system, which is more than the current "saved message that you can send over and over again". a template needs place holders for various types of data that can be replaced for each sent copy. TB needs the ability to use more than one signature, depending on the context of the message (personal or work).
2469160	better mail and mail address import/export to other mail clients (e.g. evolution) improve performance
2469260	I thinks Contacts Sidebar should be in the main application
2469324	Please improve the new message user experience. It's just ugly, especially the sender, CC, BCC fields behaviour.
2469525	Have a "Outlook Today" type start page
2470374	Reduce over interface lag -- switching between folders etc -- that give users the impression of slowness. Fix the issues with the text caret (moving to unexpected positions when using the Home/End keys or occasionally Enter). The "graphic" version of the quoted text indent doesn't always match the actual quote character positions, and it's difficult to clean carriage returns up in that case. I think the limited marketing of TBird limits its potential, and a lot of people see Mozilla's entire focus put on Firefox. To be honest it's understandable since the browser fight is more important than a medium of communication that's quickly becoming useless due to spam (and the fact that email management is increasingly moving into the browser anyway). The public relations fallout from the MailCo announcement was bad, and made worse by the short resignations of the two leads soon after. It's taking forever to get Sunbird up to scratch, and it has <u>no</u> user exposure. Is it a community project, or a Mozilla product? I don't think many people understand where it fits in.
2470624	I think some features that Thunderbird could do with to improve the experience (from my POV): - Mutt-Like features where email addresses could be specified for specific folders - Mutt-like feature where email addresses can be specified based on the to address (so a mailing list is always sent to from a certain address without needing to change it). - Configuration sharing ala the Google Synch extension for Firefox.
2470853	For me Thunderbird is good e-mail client but worse when compare to M\$ Outlook.
2470939	5: Improve filters so that both AND and OR can be applied to the filter rules.
2471404	Not perceiving many new features coming along - almost as if Thunderbird is waiting for the killer feature to make it a serious contender.
2471253	Consider adding buttons for "Address Book", "Tasks", and "Notes" together with the existing "Mail" and "Calendar" buttons in the Lightning taskbar. This would add (and simplify the use of) a lot of the PIM functionality that potential business/enterprise customers are used to.
2472054	Webmail based email solutions are eating new users away from thunderbird. Need to find a way to inform users the benefits of mail app.

2472385	A sense of momentum regarding Thunderbird's development would be the biggest boost to current and new users, I think. Ideas like a distributed spam filtering service ala Akismet and Maildir integration are things I can't even imagine Thunderbird tackling any time soon, while on the Firefox front there always seems to be something new and exciting just over the horizon.
2472774	The global UI needs to be improved. For example, responsiveness of the application when using IMAP. Using indexer to improve search performance would be nice too.
2473001	Integrated calendar by default
2473106	There needs to be significant performance and stability improvements if TB is going to make the prime time. The latest version of TB regularly hangs for 20-60 sec while composing email and generally sucks up a huge amount of CPU. Calendering would also be very nice.
2473047	Are people able to add things to other people's calendars like you can in Outlook? Also, I was able to read an email and then have it go directly to the next message. Now it goes back to the list and I have to click to get to the next message so that is more work.. That happened when Thunderbird was updated. I want to go back to that and I can't find out how to do it. Also, I used to be able to click on the "Month" to switch from Inbox to Calendar but now I have to click on a drop down Menu and then pick the folder and that is more work than clicking on the "Month". I like less work and reduced clicking so I would like to be able to click once on month, not twice on a a drop down menu. Why can't I click on Month to go directly to my Inbox any more? I think the Update really messed me up. I liked it the old way. Do you remember when they came out with new Coke and people were all upset since they wanted Old Coke? Eventually Coke began selling Classic Coke alongside New Coke, but I don't see New Coke anywhere now. I liked my old Thunderbird and my old Calendar the way they used to be. Can't we switch back to that? I also really freaked out when the data on my calendar disappeared. It took my husband awhile to figure out how to get my data back but it turned out there was a switch that erased it but it could be retrieved. I thought you had wiped out my life!
2473289	Thunderbird needs an built-in easy to use backup-restore-feature for account settings, inbox/sent and spam training.
2473357	- improve integration with MS Exchange servers - improve / extend usage of MS Outlook/-Express Addressbook
2473893	webmail type TB. Like google. I can only use it on my home personal pc. Want to be able to go online and use it anywhere. I loves TB.
2473940	Fix the obvious annoying bugs first. View / Headers / All is an embarrassing mess! Try it on an 800x600 display to see what I mean. Amateurish. Full MS-Exchange compatibility for the corporate environment would be a big plus.
2474079	Default support for GnuPG Simplify SMTP setup/support for multiple servers
2474213	Lotus Notes style tabs - need it badly. Implement Outlook attachments handling, i.e. normanl processing TNEF files.
2474580	I started using TB as soon I started unsign FF, it was version 0.2 I think (FF was at 0.7), what I seem is that Mozilla didn't pay much attention to TB and rushed it development a lot so it could be at a 1.0 and a 2.0 level like firefox to lurch a point release at the same time, but with that target TB doesn't work as well as FF, so I think that a lot of work should go at some refinement of the featured currently presented in TB, but make they easier to figure out and easier to work for the user Definitely had a file extension on the web that you can click to install extensions in TB, that is what make so much sucess in FF, but in TB you have to download the file then add as an extension and that is a pain in the a** to keep up wihnt updates anda everything

2476499	break with the past... Take a fresh approach to email. Most email is really a dialogue so take a thread approach to messages.. Email should look like a forum page with an easy to use ui...
2476820	Growl support, better Firefox/Thunderbird Integration
2477218	Better UI for organizing, manipulating & reading mail. More focus on calendaring.
2477942	support phones better & integrate the calender... co-existing with online services, exposing online service functionality with the thunderbid ui like open social
2477925	The functionality in Thunderbird is good, but I can't help but feel the UI could be significantly improved. I find I'm changing the way I communicate these days, no longer is it just e-mail, theres a high dependency on IM and VOIP. I need to be organised and rely heavily on a portable calendar - Google Calendar - recent releases of Lightening are a huge step forward, but this funcitonality needs to be much refined and built right into the product. There are lots of refined and targetted products which specialise in a particular type of communication - Google Talk, Skype, etc - it's a question of how much functionality to capture.
2478056	Visible progress in Thunderbird developed as opposed to OUtlook that requires a new version of windows/office to gain new features. Integrate better with other web applications or sites such as Gmail (e.g. MailPlane on OSX)
2479882	- filtering for newsgroups has to be improved - bug triage in Bugzilla has to be improved (more devs or some dedicated QA people could help)
2479867	Better overall layout. Something truly innovative like the 3 vertical pane Outlook-style layout combined with Gmail's conversations. Take a cue from Google. Integrate "quick preview" buttons for all popular attachment formats (Word, PDF, Excel, etc.) that do on-the-fly HTML conversion and preview in the browser. Make it easy to spend more time in Tbird for text editing that I now have to do elsewhere, like blogging, and note-taking. Add *great* offline functionality. Make it Just Work for all account types, and make it sync after I reconnect. Integrate the feed reader with Google Reader. Extensive usability testing! Refine the user experience. For example, watch a novice save an attachment under a new name.
2479989	It would be nice if there was a kind of pop-up showing how many kb of incoming emails are already downloaded. I believe that something similar is implemented in microsoft outlook and I found it verry useful. Sorry for my bad english, but I'm not able to explain it in a better way. Keep up the good work!
2480039	Re: question 9. Probably the lack of built-in calendar support is holding up adoption, although I appreciate that it is being worked on elsewhere.
2480545	exchange add-on
2481010	Tb devs need to focus on a better GUI for Accounts. What is available now is poorly laid out and does confuse new users. I have personally been told the reason they will not use TB is due to a difficult setup. Now that Tb has been cut loose which could amount to the kiss of death will users ever see Tb offer an easy way for users to sync between Office, Palm, Gmail, Outlook, etc.? Spam is out of control and Tb could stand to have better spam filtering as well as better GUI for spam filter creation. Online documentation is piss poor for both Tb & Fx and the Mozilla Foundation website is a convoluted mess with links pointing to non-existent help, pages that have not been updated to reflect current releases. To many links to jump through to get accurate Help & Support. With all the money the Foundation is sitting on they certainly can afford to hire a team to redesign or beef up online support. ----- Mozilla Foundation needs to have better interaction with the users that do the bulk of the testing and error reporting. Mozilla Foundation developers are no where to be found in forums like MozillaZine and there is a general thought that Mozilla

	Foundation developers are impersonal and could care less about the users that MADE their products successful. Sure one or two might make an appearance once or twice a year which is unprofessional considering MozillaZine carries the weight of Tb and Fx support on their shoulders even if it is an unofficial site. Time for Mozilla Foundation to say thank you to all those users because without them..... well you know the rest.
2481390	the feature "print selection" (bug 66806) would be nice!!!
2482758	Please add a simpler 3 pane view like outlook 2007 or lotus notes because the horizontal 2 pane views are not that user friendly
2483211	Improve the standard 3-pane interface by displaying messages in 'conversations', like Google or standard IM. That is, display incoming and sent messages on the same thread together, like an IM display.
2483356	Lack of support for PDA/Smartphone sync is a showstopper for many potential TB users.
2483785	I'd like to see improvements in feed handling (rss, podcast...). Synchro w/ eg PDAs or cell phones would rock too.
2484028	Fix the bugs first. :) The following bother me daily: 1) Spam shouldn't trigger the "new mail" alerts. 2) Right-click, delete all spam 3) When messages are moved on arrival by custom filters, the wrong folder is marked as unread (the inbox, not the destination). 4) The composer (rich text editor) has many bugs, especially when html is involved. 5) Dragging and dropping a *file* in the text editor should add an attachment (much like the To: panel works). 6) I *think* the autocomplete "To:" fields don't search in the "Display Name" of a contact, which often is the only filled field.
2485933	Fix bug #9942. It's 8 years old! Trying to read spam headers is a pain in the arse due to this bug.
2486189	Thunderbird should be more integrated with the OS X GUI. It feels really 'strange' to use, especially in comparison to Mail.app. It should also take advantage of Mac application such as Growl.
2488858	1) Sync with mobile devices 2) Better calendar integration 3) Offline Google Calendar support 4) Performance, performance, performance (especially start-up times)
2491140	- i would like to see a much tighter integration of lightning into the tb project - enhanced addressbook (like in morefunctionsforaddressbook-extension) - ability to sync addressbooks with other applications/devices
2491674	A shared updateable address book is by far the biggest request I have from all my clients.
2491496	* Add more Layout views. * Search Folders should automatically include new subfolders of already selected folders. (Now you have to add manually any new subfolder.) * The folder properties dialog should show the folder size on the hard disk (in KB or MB). * The Get Mail button should be extended to send unsent messages too. (Actual behaviour is confusing new users.) * Ability to stick folders in the folder pane (to prevent accidental displacement with the mouse - older users have this problem favored). * Dialogs (e.g. the address book) shouldn't have an Exit entry in the menu! Users are mixing up "exit" (whole Thunderbird) with "close" (the dialog, e.g. the address book) and are closing Thunderbird accidentally. * Ability to swith on the fly between HTML and plain text when writing a new message. * Templates support. * Enhance the address book with birthday field and other issues which are state of the art today. * Support access to Microsoft Exchange (during the Openchange Project). * Better printing output! (like the enhancements of the PrintingTools extension from Paul Kaosmos) *

	Profile switcher access within the File menu in Thunderbird like Outlook Express. (Users don't know the possibility of creating a desktop icon added "-P OtherProfile")
2491784	Implement a real address book, an address book which can hold ANY AND ALL data about a person and is able to export/sync it to many other apps
2491910	Work on UI (apple mail is a good base), implement folder polling for other folders than INBOX (esp IMAP folders), improve performance/stability/user response/feedback.
2492529	We need a calendar integration with sync with Nokia PC Suite ...
2494005	I've been using thunderbird since it's name change and I want to see it continue and develop into a killer app :)
2494127	add maildir support
2494975	Integration with stuff my operating system already comes with! Integrate with desktop search, integrate with my address book (I don't need multiple address books), integrate with my phone, etc. Show me a list of tasks Thunderbird is working on so I can cancel some jobs and let others keep going. What you have now with the stop button on the taskbar isn't working. Let me have some way to say that I know my mail server's security certificate doesn't match the domain and don't bug me about this again. I know it's a problem, but it's fine and let me get on with my work.
2495331	I think that Thunderbird should be more tightly integrated with Sunbird. Perhaps shipping with lightning as a default module. I also view the lack of portable device synchronization as a rather large sticking point. I use thunderbird exclusively, and utilize the lightning extension with two way google calendar syncs to keep my content up to date on all my devices.
2496121	Most important things required: 1) The ability to handle TNEF attachments. I know it is a MS non standard but still, normal users will get scared away if they get winmail.dat or Part1.2 "attachments. 2) Being able to do a simple backup of all e-mails into a file. 3) Filters applying to all accounts rather than just one (was a problem I did have, don't know if you can do this now). Also the question I get about sending e-mails as HTML, Plain text or both. I never know how to respond and I'm sure normal users don't. I assume if you send it in both, people with HTML capable clients see the HTML version rather than both? if this is the case, why give the option? Always send it in HTML and plain text.
2497449	Improve IMAP support, better spam detection, out-of-the-box presume new user and make various things very simple (which can be turned off by everyone else) such as spam, better handling of extensions, and don't rely on extension too much (most do not download any and their experience will only ever be of the vanilla setup).
2498138	I gave reduce to system-tray a high rank, so It should be noted that I'm a KDE user. Thank you for letting people express themselves !!
2499708	Filter rules for *outgoing* messages Filter rules applying before junk mail Display spamassasin score
2502787	I'd like to see templates for mails based on groupings (e.g. lists) of my mail addresses.
2503750	Calendar support is needed. Badly.
	In terms of useful features/bug fixes - I find that sometimes, when viewing the

2502196	headers of messages, the header elements are surrounded by what looks like an html table. This looks like it shouldn't be there, and causes a bit of confusion. Another enhancement which I believe to be crucial to enterprise adoption of Thunderbird is the ability of anti-virus programs to be able to selectively remove messages which contain malware. If I'm not mistaken, as it stands now, if the Inbox file contains a virus, the entire Inbox is quarantined. Obviously, this would cause end-users grief. The "fix" was to place incoming messages in a separate file, allowing virus scanners to scan the message, and then merging that message into the Inbox afterwards. The problem would occur if a virus was already present in the Inbox, virus definitions get updated, and then the anti-virus detects said virus within the Inbox. Built-in calendaring would be really, really nice. Add the ability to sync the calendar with mobile devices, and that'd be awesome.
2506923	I really liked the idea of Thunderbird handling all my communication. I always struggle to find something when my data is split between IM and email.
2508419	Have an add-on competition. Support Microsoft Exchange server for mail and calendaring. Should be easy to add - for example, a seamless install of Sunbird or something.
2509181	The newsgroup filter is not flexible - it would be nice to have the newsgroup filter support custom headers. Also useful would be regex support for filters and search
2509586	Please, improve virtual folders for newsgroups. I want search newsgroups for labels, stars, importance, etc, not only by sender/subject
2511240	As always there is need for Calendar integration for the Enterprise. PDA support would, of course, be beneficial. Just keep improving as it has been.
2511969	i very like the way Thunderbird works. But i don't getting some needed features, that currently exist in Evolution mail client. Such as: * more smarter message filters * more smarter quotes editing * usefull message signatures
2539810	Bayesian filtering (POPFile used to be the best, don't know if it still is) integration in spam, labels, and filters.
2543679	Known bugs (i.e. 361401) in the handling of Mac-encoded attachments (appledouble) on Intel Mac make TB almost unusable on Mac Intel. Better RFC2231 decoding would be a much appreciated improvement.
2544455	Improve on the memory usage; my IMAP mailbox uses barely 2 - 4megs of RAM in Pegasus while it uses over 80megs of RAM in Thunderbird.
2545076	MS Outlook 200X integration (concerning calendar) Mobile phones and PDAs sync Calendar options more flexible Export func. Built-in like MS Exchange Server
2548984	I use Thunderbird with POP3 account. Thunderbird is bad in handling error connection on POP3 account and I'm forced to use an unmaintened extension such as TB Progress History. Improve connection error handling and UI.
2557930	If Thunderbird could connect to an Exchange server to manage email and handle the calendar it would solve all of my work needs!
2562976	I would like to see better support for newsgroups in Thunderbird.
2564892	UI streamlining ... maybe too many prefs.. Really think that MailChatAV would be a good idea, use libpurple, since i'd like to use the improvements on my mac (Adium)

2569288	The little things need to be fixed, and the usability features of several extensions adapted into the default setup. This includes: automatic picture resizing, automatic zipping, improved set of buttons for toolbar, quote collapse options, better send-later functionality, ability to identify duplicate messages and remove them, better address book management, the list goes on..
2571671	I'd like to see a performance improvement and a look-and-feel improvement on all platforms, but especially on Mac OS X.
2572458	I'd like the ability to archive and restore email the way Eudora could do. So, an archive of 2005 would contain represent all emails in their respective folders from 2005. Another feature would be the ability to visit any mail folder and have Tbird browse the folder without requiring an import.
2574936	Gmail-style conversations would be nice; showing body text after the subject line would be good too.
2584929	Groupware calendar
2590623	Add support for iPhone/Touch for sync. Write a mail app for iPhone/Touch. Stop opening the next message when I click Delete. Add multi-threaded logins so I can check all my mail profiles at once instead of them going one after the other (should work like the old Eudora). Allow 'view as HTML' and graphics for current message only. Keep up the good work.
2597468	Work on the Address book is most needed. It is not flexible at all, has no support for birthdays (which are also shown in lightning) and a very handy feature of Outlook is missing: The "activities" tab that lists all mails and dates, all contacts you have had with one person. This is much needed. Thank you Gerald
2597473	My main perception is that Thunderbird suffered from a lack of resources. Lots of great ideas, but not enough people to get those ideas to the polished state required to be a killer app. Personally, I would like to see: - Improvement of threaded views - Threaded views in saved searches - Global filters without hacks - Much better addressbook, preferably that can also be synced with other common formats - I think Lightning is fundamental to Thunderbird's success as well. Offline access to GCal would be a great feature. - I really like the all-in-one concept of IM, email, usenet, RSS. It would be great if it could be done, but realistically it may be too ambitious. I don't know. - If Usenet were improved just slightly, I think Tbird would be used by many as a newsreader too, for text messages anyway. - Binary newsreading would be great, but that is probably impractical at this point.
2598858	I REALLY think everybody want a lot of improves to the Bookmark and bookmark manager. And hope TB always stay full compatibility with foxmarks. Thanks a lot nice work by now.
2599527	Stop making Thunderbird look like Apple Mail - I use it across multiple platforms and would like a consistent interface.
2600277	Needs better integration with Enigmail/GPG, and existing features need to work properly right out of the box.
2600420	The feed reader functionality really should be improved/fixed. Way to often does a feed somehow get out of sync and stops updating and seemingly the only way of getting it to work again is to delete the feeditems.rdf file. Also duplicated items aren't detected so often entries with the same date and the same title will aper.
	I'd like better integration of the spam filtering with server-side spam filtering. I use an IMAP server and run CRM114 on the server side. I have spam and unsure folders for mails classified as such. I also have a "refilter" folder to put incorrectly classified ham in so it runs through my sieve filters again. Rather than

2601034	ignoring Thunderbird's spam UI, I would like Thunderbird's UI to adjust to my setup, with the "junk" button putting things in my spam folder, the "not junk" button putting things in my refilter folder, and so on. More generally, I'd like to have the ability to set up a few folders as frequent targets, and provide toolbar buttons and hotkeys for them. This would also help with having one big archive folder. I'd also like to see either 1) enigma integrated into Thunderbird, or 2) the SSL certificated-based mail encryption moved into an extension.
2609823	https://bugzilla.mozilla.org/show_bug.cgi?id=330566
2617803	LDAP support to keep a centralized contacts database that allows asynchronous work on an address book by multiple users at the same time. Hotmail Live support by doing the same thing Windows Mail or the patch for outlook does, instead of parsing the website and making it work like a local mailserver. Also : Yahoo mail support. MSN mail support, and others. A memory resident miniature application, preferably a separate project because I can imagine that being able to minimize Firefox to tray and thus suspend your browsing session and other functionality would be useful too. Therefore, a separate program with a small footprint that both Thunderbird and firefox and any others (a mozilla media player for example) could use to "minimize to systray". This means that as long as the computer is running this application can be loaded and keep things like RSS feeds up to date, without having Firefox or Thunderbird loaded, yet both can access the data when opened.
2628987	I think Thunderbird could learn a lot from Gmail's success. Search and simplicity are vital. Right now, searching for emails with Thunderbird is a pain (especially on IMAP).
2631640	Thunderbird needs some actual forward momentum. If any exists, I can't perceive it. Ditch the mbox files for maildirs, please.
2633719	More verbose proces of sending/recivin e-mail (including dump of error response that you cen copy/paste to search etc), when sending/recivin indywidual progres bar for all and indywidual messages Compose email: look at HTML code and edit it in compose widows (aka Outlook)
2637646	better sync options for calendar (e.g. sync to google to allow offline use)
2690757	Better printing support. Better migration. Included calendar by default.
2691063	More layout options. I'd be quite interested in seeing some variations - such as an option to have inbox display allowing two lines per message - this would allow a thinner width on the message summaries and in the case of a 3 pane vertical layout would give more space to the message pane. Other than that I guess paramount is tighter integration / sync options for mobiles and pda's. At the moment it's extremely confusing and my address book is constantly out of sync with my phone.
2694970	Please implement an archiving mechanism. Requirements: separate, compressed, read-only storage; copy source folder structure; open folder structure on request only (to lower resource consumption). Also, the GMail "labels" paradigm is considered by many as more practical than the folder storage structure.
2695336	The overall development direction of TB is obscure and non-transparent in comparison to FF. I'm unaware of any roadmap...
2695325	First off, thanks for a great program. the way thunderbird handles attachments in imap accounts needs improvement (detachment and so forth). When you use imap it is a pain in the ass that all image-attachemnts get loaded inline, there should be an option for it... also when you load images inline w/imap, there should be a cache for it so they don't get loaded from the server over and over again - also: when you download those images, it would be great if the images were cached so you don't have to download the attachments all over again. There's more,.. can't remember :) thanks!

2695529	Improved advanced config editor. It took me a while to find out how to turn on format=flowed, yet it's a simple setting. Re-flowing the text does not preserve format=flowed info. I would like to be able to change the plain-text font used for composition to the same one I use for reading messages: instead I am stuck with Courier. I'd also really like a two-line list of messages in Vertical View, like Outlook. Improved documentation for the userContent.css styles, because it's pretty much guess-work how to select various elements, etc., and what style rules are available. All these suggestions I've mentioned here I'd rate as more important than one's this survey has suggested earlier, because I'm pretty happy with TB as it is. I definitely would not like to see integrated VOIP / IM / Calendaring by default.
2696212	A more aggressive approach to bug-fixing would be greatly welcomed. Some useful and/or popular Add-Ons should have their development and maintenance taken-over by Mozilla if the original author does not keep up the Thunderbird development.
2702125	It really is the time to bring it all together. Many shrug Thunderbird off as an Outlook replacement, but it is achievable by the following means... - Talk to the Funambol / SyncML and Mozilla SyncML developer (Carlos). It works great to get data to PDAs and phones that support SyncML. - Talk to the OpenChange developers and put some energy into a Thunderbird plugin for their LibMAPI. This takes care of Exchange integration. - Talk to the Inverse guys about SoGo. It's a web based Thunderbird. The missing link to the Outlook Web Access facility. Really you need something like that, tied into an easily installable CalDAV server. - Give Thunderbird passwordable profiles and an easy (toolbar button & menu) way to switch between them. Make certain folders sharable between profiles so mail can be easily moved if it's not IMAPed. - Sort out the one way LDAP issue. You need it in corporate environments. Again it needs to be syncable with PDAs, etc via SyncML. - Give the Lightning and Sunbird developers more help! 0.7 is really good. Certain key things are needed to make it better... 1. Get the URL handling working so that Firefox (or any other browser) will hand webcal, etc URLs to TB / Lightning. 2. Focus hard on the sharing. Businesses want selective sharing of calendars / events through a central accessible system. The CalDAV servers around need to have a Win32/Mac point & click install, and the Linux version needs to just go in via package management. Don't make compilation the only way. Knowing our luck MS will get wind of these ideas and kill through acquisition or litigation and FUD before they ever start though!
2705636	Wanted Features: - Own Column for the message-symbol - status-window for mail-transfer - "Received"-Date instead of "Sent"-Date - viewing the mail-header without the complete mail-source - complete rewrite of the account-manager
2706326	additional feature - configure which files get automatically opened on preview (.txt, .jpg, etc.); additional feature - detailed configuration editor/help to make slogging through the millions of configuration choices easier; Calendar integration - make Lightning a full-up feature of Tbird; Integration with OpenOffice It is great stuff - only getting better. Thank you!
2709277	am i on crack? or can i not view messages my thread in a "search folder" i would like to see that would make search folders across multiple accounts much more useful
2723659	In my opinion, a calendar functionality has top priority.
2725181	General comment is that better calendar and address book integration/support is desired. On Mac specifically, I'd like AddressBook integration and value that over iCal integration- I'm forced to use Plaxi w/Tbird. & Plaxo is limited. In general accepting meeting invites AND issuing them is CRITICAL.
2724802	1. Integrate for Enterprise: full Invite/Accept/Decline/Free/Busy/Double-booking conflict notification. 2. co-exist/integrate with ms-exchange (grating but necessary) 3. Differentiate: Support your family/friends with superior "intimate" groups vs. "business groups" and other community-forming/supporting features.

2729001	Please improve UI by allowing me to change the order in which various lists of items appear, preferably via drag-and-drop! These include my Accounts, account Identities, Outgoing Servers (SMTP), Address Books, etc. Also, improve email scam/phishing detection. And, add options similar to some of those in GMail: "personal level indicators" (the little arrows that appear if my address is in the To/CC list), conversations, etc. Thanks!
2730012	I find thunderbird to be a fantastic program but feel it needs to focus on being an replacement to Outlook/Exchange without the overhead and overcomplexity of these applications.
2731423	I've just come to TB from Netscape mail 4.79, after many years of pushing that software to the limit, and sorely miss some features. While TB is much better adapted to the modern net, many right click features of Netscape 4.79 would be significant improvements - e.g., inserting a link, image properties, etc., for which I now have to go to the main menu. Similarly, but somewhat different, I miss the immediate popup under the Get Mail button detailing the download response - far more convenient than the status bar, as my eye is there already. Most important is a lack of control over editing fonts - I miss the pull down menu of both relative and absolute font sizes. All these are proven features. Why drop them?
2736864	Combine similar features to those found in separate antispam products such as Mailwasher, to save using multiple programs to sift through spam mails. I currently use Kshowmail which is ageing rapidly, because Thunderbird alone makes dealing with the spam a bit too complex.